



POSTAL FACTS

Introduction to Postal Facts

The United States Postal Service has a storied history, familiar to many. It began with the Second Continental Congress and Benjamin Franklin in 1775. It continued when the U.S. Constitution empowered Congress to establish Post Offices and post roads in 1787. Congress exercised those powers with the passage of the Post Office Act of 1792, which made postal services a permanent fixture of the federal government.

The act included provisions to facilitate freedom of the press, ensure the privacy of personal correspondence, and expand the nation's physical infrastructure, all vital to the nation's growth and prosperity. These principles and objectives endure. While email, the internet and social channels have forever altered information-gathering habits, postal correspondence remains a highly secure and resilient form of communication, providing the American people with a delivery infrastructure vital to national security.

The Postal Service's status is unique: It is an independent agency of the executive branch, yet it is required to operate like a business. It generally does not receive tax revenues to support its operations and must compete for customers. The success of the Postal Service depends on a culture of operational precision, world-class performance, outstanding service and innovation.

The Postal Service retains the largest physical and logistical infrastructure of any non-military government institution, providing an indispensable foundation supporting an ever-changing and evolving nationwide communication network.

The Postal Service delivers more mail and packages than any other post in the world. We serve nearly 167 million addresses in this country — covering every state, city and town. Everyone living in the United States and its territories has access to postal products and services and pays the same for a First-Class Mail postage stamp, regardless of location.

We make the connections with friends and families and businesses and customers. We deliver to every community in America, from the biggest cities to the smallest villages. This is our public service mandate — to bind the nation together by providing secure, reliable, affordable delivery of mail and packages. It's what we do!

About Postal Facts

The Postal Service delivers for America. In fact, it's been delivering for America for nearly 250 years. You know we deliver, but do you know exactly how much we deliver? Each year? Every day? Did you know there are postal programs designed to help the customers and communities we serve? That we are a seriously high-tech company but that we also have a Fleet of Feet and use mules to deliver, too? And did you know that the "ZIP" in ZIP Code is an acronym? You can find answers to these questions and so many more at *facts.usps.com* (<https://www.facts.usps.com>).

Our history goes all the way back to the founding of the nation. On July 26, 1775, the U.S. postal system was established by the Second Continental Congress, with Benjamin Franklin as its first postmaster general. Franklin (1706-1790) put in place the foundation for many aspects of today's mail system.

We're proud to provide secure, reliable and affordable service to every address in the United States, its territories and its military and diplomatic installations worldwide. And consider this very important fact: Everyone in the United States and its territories has access to postal products and services and pays the same for a First-Class Mail postage stamp regardless of location.

Want even more information? We're very social. You can connect with us in many ways, including:

Facebook [facebook.com/usps](https://www.facebook.com/usps) (<https://www.facebook.com/usps>)

X [x.com/usps](http://www.x.com/usps) (<http://www.x.com/usps>)

Instagram [instagram.com/uspostalservice](https://www.instagram.com/uspostalservice) (<https://www.instagram.com/uspostalservice>)

LinkedIn [linkedin.com/company/usps](https://www.linkedin.com/company/usps) (<https://www.linkedin.com/company/usps>)

YouTube [youtube.com/usps](https://www.youtube.com/usps) (<https://www.youtube.com/usps>)

Podcast usps-mailin-it.simplecast.com/ (<https://usps-mailin-it.simplecast.com/>)

#POSTALPROUD

Unless otherwise noted, all figures are based on the Postal Service's 2023 fiscal year (Oct. 1, 2022 through Sept. 30, 2023).

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Social Awareness

Serving communities from coast to coast

The Postal Service is part of the fabric of the nation and postal employees make a difference in every community across the country. We're committed to protecting customers, recognizing heroes, educating consumers about fraud, collecting food and helping children have a happier holiday

HONORING service men and women

Fact #890 | Updated: March 17, 2023

Honoring service men and women. The Postal Service proudly partners with the Department of Veterans Affairs to provide burial flags to families of deceased veterans. In 2022, the Postal Service provided 406,103 burial flags.



52,000 pounds of batteries

Fact #719 | Updated: March 17, 2023

The Postal Service recycled 52,000 pounds of small lead-acid and dry cell batteries, including lithium-ion batteries, which are found in cellphones, laptops, scanners and other small electronics.

370,000 gallons of oil recycled

Fact #718 | Updated: March 17, 2023

In 2022, the Postal Service recycled 370,000 gallons of used oil — equivalent to saving more than 15 million gallons of crude oil.

51 bicycle delivery routes

Fact #717 | Updated: March 17, 2023

The Postal Service delivers mail by bicycle on 51 routes in Arizona and Florida - reducing emissions, saving fuel and the carriers can ride a bike all day!

STAMP OUT Hunger Food Drive

Fact #683 | Updated: March 20, 2023

Every year, the Postal Service and the National Association of Letter Carriers hold the largest one-day food drive in the nation. The program has collected more than 1.82 billion pounds of food since the campaign began in 1993.



DOG BITE Awareness Week

Fact #681 | Updated: March 20, 2023

National Dog Bite Awareness Week. Thousands of carriers deliver to homes with dogs every day. The Postal Service promotes safety initiatives and shares prevention tips to protect employees and customers from dog bites.

National Dog Bite Prevention Week (June 4 – June 10, 2023) addresses aggressive dog behaviors that pose serious threats to Postal Service employees delivering mail and how communities they serve can play a part in their safety.

**BIG OR SMALL.
YOUNG OR OLD.
MALE OR FEMALE.
ANY DOG CAN BITE.
EVEN THE
CUDDLIEST,
FUZZIEST, SWEETEST
DOG CAN BITE.**



CARRIER ALERT program

Fact #680 | Updated: March 20, 2023

As one of the few points of human contact for some home-bound customers, letter carriers are particularly attuned to signs that could indicate an accident or illness. If carriers notice something unusual, such as uncollected mail, at an at-risk customer's home, the employee will alert emergency personnel. Carrier Alert began in 1982.

POSTAL BLUE is going green

Fact #655 | Updated: March 17, 2023

The Postal Service is working hard to put its stamp on a greener tomorrow for the many communities we serve. Postal carriers deliver mail using alternative fuel vehicles, on foot and even on bicycles. Mail is delivered by bicycle on 51 routes in Florida and Arizona and more than 6,500 carriers deliver mail solely on foot.

RECYCLED 52,000 pounds of batteries

Fact #534 | Updated: March 20, 2023

In 2022, the Postal Service recycled 52,000 pounds of small lead-acid and dry cell batteries, including lithium-ion batteries, which are found in cellphones, laptops, scanners and other small electronics.

The Postal Service is an environmental leader. We believe it's our responsibility to be good stewards of the environment.

- The Postal Service collaborates with large mailers to securely process and destroy undeliverable-as-addressed or return-to-sender First-Class Mail with its USPS BlueEarth Secure Destruction mail service. This is a win-win. The program helps reduce mailing industry carbon impact and reduces costs. In 2022, the Postal Service securely processed and recycled 123.76 million pieces of mail.
- The USPS BlueEarth Federal Recycling Program transports and recycles used electronics for federal agencies with no shipping or item disposition costs. This free program is available to all federal agencies and federal employees. Thirty-seven U.S. federal agencies are enrolled in this sustainable mail service program and in FY 2022 recycled 467,745 pounds and refurbished 101,992 pounds of inkjet/toner cartridges and small electronics.
- The USPS BlueEarth Product Carbon Accounting service continued to grow in 2022. The service provides large commercial customers a customized statement of carbon emissions associated with the customer's mailings.
- The Postal Service works with suppliers to maximize the use of recycled materials in the manufacturing of stamps, postcards and packaging.
- Postal customers can recycle their mail at participating Post Offices. Recycle bins are available in many Post Office lobbies nationwide.
- USPS Priority Mail and Priority Mail Express paper packaging meets Sustainable Forestry Initiative or Forest Stewardship Council certification standards. This means that the paper is sourced through a careful chain of custody that ensures the pulp comes from sustainably managed forests.
- Our partnership with How2Recycle helps customers and employees understand how to properly recycle our products. It's a labeling system with clear instructions on our packaging including the USPS Priority Mail and Priority Mail Express packaging found in our Post Office locations and available on *usps.com*.
- Using recycled content materials helps extend the life of Earth's precious natural resources thereby reducing impacts to the environment. Priority Mail and Priority Mail Express packaging contains an average of 84 percent recycled content for all packaging types and 98 percent recycled content for paper and cardboard packaging.
- The Postal Service recycled 370,000 gallons of used oil — equivalent to saving more than 15 million gallons of crude oil.

25,755
solar panels

Fact #376 | Updated: March 20, 2023

Sunny times ahead. The Postal Service has a solar power generation system consisting of more than 25,755 solar panels at its Los Angeles mail processing facility. This expands the Postal Service's use of alternative energy and makes the processing facility one of the largest buildings generating electricity through solar energy in the city.

- In 2022, the Postal Service began solar installation at the Curseen Morris Processing and Distribution Center in Washington, DC. This project includes the installation of more than 14,305 solar panels, with a capacity of 5.8 megawatts (MW). It is expected to generate 7,356,000 kilowatt hours annually, which is enough electricity to power 1,014 homes each year. Phase 2 of construction began in FY2022 and is proceeding as planned. We anticipate starting phase 3 of construction in early 2023.

25%
LESS
by 2030

Fact #372 | Updated: March 20, 2023

The Postal Service has a goal to reduce energy used per square foot of building space by 25 percent by 2030.

USPS
Operation Santa

Fact #284 | Updated: March 17, 2023

For 110 years, postal employees and the American public have helped bring more magic to the holiday season, one letter to Santa at a time.



In 2022, millions of people visited *USPSOperationSanta.com* (<https://www.USPSOperationSanta.com>). Generous customers adopted letters written to Santa and fulfilled wishes, helping families and children experience the magic of the season when they might not have otherwise, one letter to Santa at a time.

In 2020, the program expanded nationwide for the first time. More than 1 million people visited *USPSOperationSanta.com*. Generous customers shipped more than 21,000 packages to the families and children who wrote to Santa to help them have a happier holiday.

In 2019, the digital program continued to expand. Letters were accepted from 17 locations, and the letters could be adopted by anyone in the country. Gifts could be shipped from more than 19,000 post offices.

In 2018, the Postal Service expanded the 2017 pilot test to include 6 additional cities (Austin, Indianapolis, Philadelphia, Phoenix, San Diego, Washington DC – and Puerto Rico and Chico, CA (site of wildfires).

Letters from those locations populated the website and people in those locations only could adopt them and ship from one dedicated post office per city.

In 2017, the Postal Service launched a pilot test of a digital Operation Santa option for residents of New York City. People living in New York City, within proximity of the James A. Farley building could adopt letters online and ship gifts from JAF. Puerto Rico was also added after the hurricanes that year.

HISTORY

In 1912, Postmaster General Frank Hitchcock authorized local postmasters to allow postal employees and citizens to respond to letters addressed to Santa Claus and the program came to be known as *Operation Santa*.

In the 1940s, mail volume increased to the point where the Post Office Department invited charitable organizations and corporations to participate for philanthropic purposes —providing written responses and small gifts.

Through the years, the program has taken on a life of its own and today cities around the country have established successful programs with recognized charitable organizations, major corporations, local businesses and postal employees making a major difference in the lives of the children from coast to coast.



WE ARE
greener than
you think

Fact #599 | Updated: March 17, 2023

6,600
letter carriers

Fact #72 | Updated: March 17, 2023

We're greener than you think. The Postal Service is working hard to put its stamp on a greener tomorrow for the organization and the communities we serve.

More than 74,000 letter carriers drive to neighborhoods and then deliver the mail on foot. Nearly 6,600 carriers deliver mail entirely on foot -- the USPS Fleet of Feet. Mail is delivered by bicycle on select routes in Arizona and Florida, reducing emissions and saving fuel.

32,149
alternative fuel
vehicles

Fact #40 | Updated: March 1, 2023

The Postal Service operates a fleet of 32,149 alternative fuel-capable vehicles, most of which are equipped to use ethanol. There are electric, hybrid, compressed natural gas and liquid propane gas vehicles in the fleet as well. The Postal Service has 100 hybrid 2-ton vehicles. Fifty are electric hybrid and fifty are hydraulic hybrid.

Social Awareness

Serving communities from coast to coast

The Postal Service is part of the fabric of the nation and postal employees make a difference in every community across the country. We're committed to protecting customers, recognizing heroes, educating consumers about fraud, collecting food and helping children have a happier holiday

MINI mail carriers

Fact #1204 | Updated: March 30, 2023

What do you want to be when you grow up? Some kids love the idea of bringing people greetings cards and packages! The U.S. Mail carrier kids costume gets them interested early.

You can purchase the uniform her (https://store.usps.com/store/results?Ntt=costume&_requestid=735558)e.
(https://store.usps.com/store/results?Ntt=costume&_requestid=735558)

This was the first official costume for the Postal Service. The second was the U.S. Mail carrier dog costume.

The costumes for kids and dogs are among an ever-growing portfolio of USPS licensed products that create royalty revenue for the organization without the expense of manufacturing and marketing.



SO doggone cute!

Fact #1198 | Updated: March 30, 2023

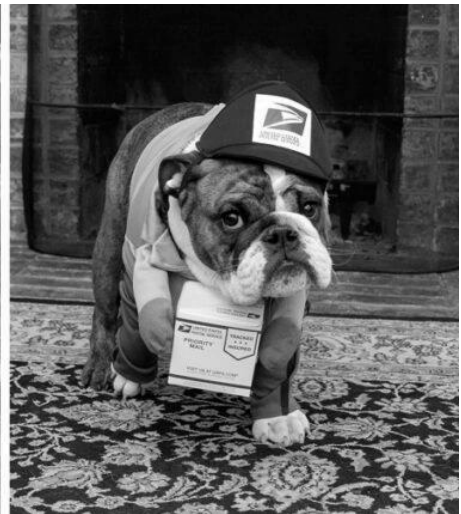
So doggone cute!The officially licensed USPS dog costume, introduced in 2018, is a very popular item. Thousands have been sold on the Postal Store alone and at other retailers.

You can purchase the uniform here. (https://store.usps.com/store/results?Ntt=costume&_requestid=735558)

It's only the second official costume in USPS history, following in the footsteps of the U.S. Mail carrier *kids*
(<https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fstore.usps.com%2Fstore%2Fproduct%2Fstamp->

gifts%2Fus-mail-carrier-toddlerkids-costume-
P_842961&data=04%7C01%7CKathleen.F.Howard%40usps.gov%7C93072bcl
that's been available for years.

The costumes for dogs and kids are among an ever-growing portfolio of USPS licensed products that create royalty revenue for the organization without the expense of manufacturing and marketing.

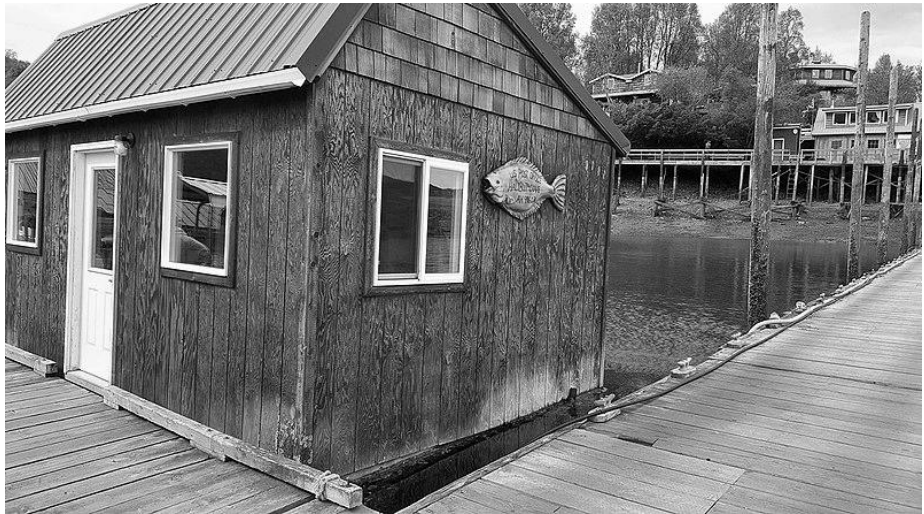




FLOATING Post Office

Fact #1147 | Updated: March 22, 2023

This Post Office floats! The Halibut Cove Post Office (99603) in Homer, AK, floats. The office is a small houseboat that is permanently tied to a dock.



Floating Post Office – Halibut Cove – in Homer, AK

WRITE BADLY?

We can still read
it!

Fact #1105 | Updated: March 21, 2023

Chicken scratch. The Postal Service has an entire operation dedicated to deciphering poor penmanship.

Letter mail at a processing plant that cannot be read by the automated equipment has an image taken and transmitted to the Remote Encoding Center (REC). At the REC, employees look at the image and type in address information. The information is matched up with a valid address, the data is transmitted back to the equipment at the plant, and a barcode is printed on the letter. That barcode can be read by any letter processing machine in the Postal Service, keeping the letter within the automated stream of mail in the postal network.

NO FLAG Flies Here

Fact #1103 | Updated: March 21, 2023

No high-flying flag here. The B. Free Franklin Post Office in Philadelphia is the only Post Office in the country that doesn't fly the American flag — because in 1775 when Benjamin Franklin was appointed Postmaster General there was no flag.

Franklin used to own the building and there is a small museum on the second floor.



**POP!
POP!**
Pop! Pop! Pop!

Fact #1100 | Updated: March 20, 2023

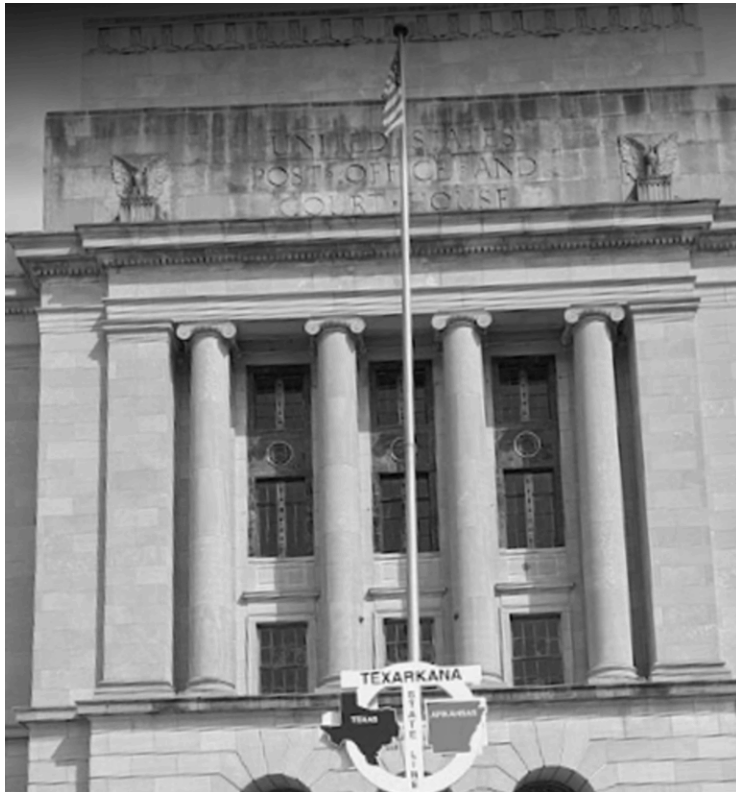
The Postal Service ordered more than 276 million square feet of bubble wrap to safely deliver COVID-19 test kits to the American public. At 12 inches wide, this is enough bubble wrap material to circle the globe more than twice.

OFFICES
serving two
states

Fact #1098 | Updated: March 20, 2023

Twice as nice. Texarkana, TX (77501) and Texarkana, AR (71854) share a Post Office that straddles the state line. Bristol, TN (37620) and Bristol, VA (24203) share a Post Office in Tennessee. Each office has two ZIP Codes and employees serve the customers in their respective states out of the same office.





CORRALES NM

PO made of
straw

Fact #1097 | Updated: March 20, 2023

In Corrales, NM, in 1999, a new Post Office was built with more than 900 bales of straw as insulation. The Post Office is still standing strong and saving energy — a proud testament to the Postal Service’s longstanding history of sustainable practices.



Window inside office shows it was built with hay



Corrales NM Post Office

DECODING the ZIP Code

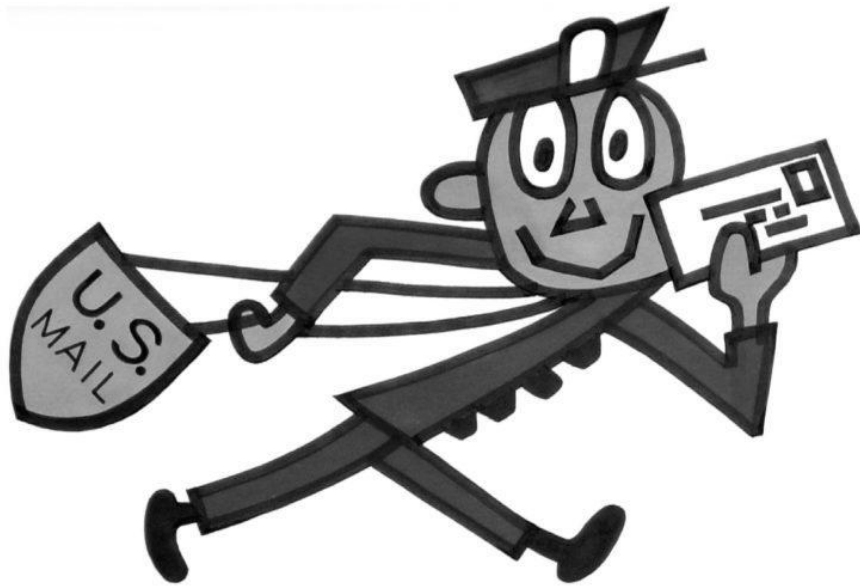
Fact #1096 | Updated: March 20, 2023

The Zoning Improvement Plan (ZIP) Code was launched in 1963 to better process and deliver increasing volumes of U.S. Mail. The first number in the five-digit ZIP Code represents a general geographic area of the nation, “0” in the east, moving to “9” in the west. The next two numbers represent regional areas, and the final two identify specific Post Offices.

Decoding the code. In 1983, the ZIP+4 Code was introduced. The extra four numbers enable mail to be sorted to a specific street. In 1991, two more numbers were added so that mail could be sorted directly to a residence or business. Today, the use of ZIP Codes extends far beyond the mailing industry, including being a fundamental component in the nation’s 911 emergency system.

There are 41,704 ZIP Codes in the country. They range from 00501, belonging to the Internal Revenue Service in Holtsville, NY, to 99950 in Ketchikan, AK. Easiest to remember? How about 12345, a unique ZIP Code for General Electric in Schenectady, NY.

Mr. ZIP helped promote the new ZIP Code concept in 1963.

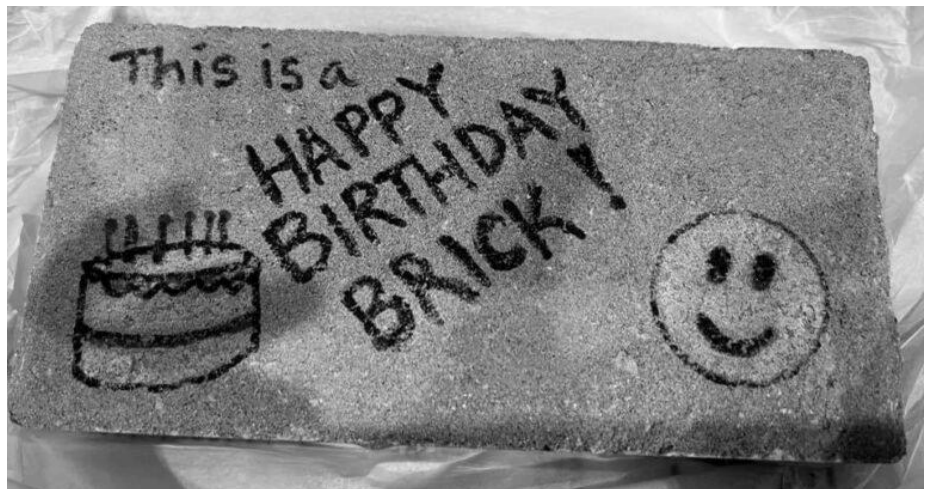


JUST ANOTHER BRICK IN THE MAIL

Fact #1082 | Updated: March 20, 2023

Individual bricks can be shipped in the U.S. Mail. Get a permanent marker, write the address and your return address, get it weighed and add the postage. Send that special someone a brick of affection.

Just don't think you can send enough bricks to build a house or, perhaps a bank. Been there. Done that. You can read about the bank of Vernal, UT, here (<https://about.usps.com/who-we-are/postal-history/bank-of-vernal.pdf>).



KIDS in the mail??

Fact #1081 | Updated: March 20, 2023

Do not try to ship your kids!! In the early days of Parcel Post, a few parents managed to mail their children to relatives. In 1913, an 8-month-old baby in Ohio was mailed by his parents to his grandmother, who lived a few miles away. The baby was safely delivered! Regulations were quickly established to prevent any additional mailing of children through the U.S. Mail.



FORT KNOX

gold in the mail

Fact #1080 | Updated: March 20, 2023

Under the watchful security of the Postal Inspection Service, Railway Mail Service clerks transferred some of the \$9 billion in gold bullion shipped as registered mail from the New York City Assay Office to the depository at Fort Knox, KY, in 1941.

The Inspection Service provided security and management in the cooperative effort between the Post Office Department, local law enforcement, U.S. Army and U.S. Treasury Department.

HOPE

in the mail

Fact #1079 | Updated: March 20, 2023

Hope in the mail. In 1958 Harry Winston donated the Hope diamond to the Smithsonian Institution. With his years of experience in shipping jewelry all over the world, Winston sent the diamond via registered mail with the Post Office Department.



The diamond was placed in a box, wrapped in brown paper, and sent by registered mail from New York in a Railway Post Office train car. In Washington, it was picked up by a postal carrier and driven to the National Museum of Natural History. The price paid for shipping the gem, valued at \$1 million at the time, was \$145.29, most of that for package insurance.

SPUDTACULAR!

potatoes in the
mail

Fact #1077 | Updated: March 20, 2023

SPUDTACULAR! As with coconuts, potatoes can be mailed without a box. Simply write the address it's going to and your return addresses on the spud, have it weighed for appropriate postage, and it can be shipped as-is. Let someone know they are special. Send a tater!



IF IT CLUCKS IT SHIPS

Fact #1075 | Updated: March 20, 2023

SPUDTACULAR!

If it clucks, it ships. The Postal Service has been working with hatcheries for more than 100 years to safely transport mail-order chicks during the spring and summer months.

Chicks can be safely transported without food or water within 72 hours of hatching. In fact, placing food and water inside the hatchery box could jeopardize the integrity of the box and could endanger the health and safety of the animals inside. Thousands of chicks are transported through the U.S. Mail seamlessly every year. This is a legacy operation we take very seriously as lives are literally at stake.



chicks in the mail

Coconuts can be mailed without a box. Simply address the coconut and add your return addresses on the husk, have it weighed for appropriate postage, and it is shipped as-is. Photo: Coconuts ready for mailing at the Molokai, HI, Post Office.

THAT'S JUST NUTS!

Fact #1057 | Updated: March 20, 2023



WE deliver!

Fact #641 | Updated: March 20, 2023

The Postal Service moves mail by planes, hovercraft, trains, trucks, cars, boats, ferries, helicopters, subways, bicycles, mules and feet.

#WeDeliverForYou

LARGEST ZIP

in Contiguous US

Fact #971 | Updated: March 17, 2023

The largest ZIP Code in the contiguous U.S. is 89049, Tonopah, NV, at 10,821 square miles.

Twenty-four of the top 25 largest ZIP Codes in the country are located in Alaska – ranging from the largest, 99734, at more than 30,000 square miles to 99741 at 7,600 square miles. The 14th spot goes to Nevada, 89049.



LARGEST ZIP

in continental US

Fact #969 | Updated: March 17, 2023

The largest ZIP Code in the continental U.S. is 99734, Prudhoe Bay, AK, at 30,683 square miles.

Twenty-four of the top 25 largest ZIP Codes in the country are located in Alaska – ranging from the largest, 99734, at more than 30,000 square miles to 99741 at 7,600 square miles. The 14th spot goes to Nevada, 89049.



FAMOUS

postal employees

Fact #869 | Updated: March 17, 2023

Heads of industry. Hollywood legends. Sports heroes. Singers. Painters. Writers. And a couple presidents. All were postal employees before they became household names! Twelve have even been featured on stamps.

Famous People Infographic .jpg (<https://facts.usps.com/wp-content/uploads/Famous-People-Infographic-.jpg.pdf>)

Twelve of these former employees have also been commemorated on U.S. postage stamps and are marked by an asterisk.

▪ John Brown	Abolitionist	Postmaster, Randolph, PA – 1828-1835
▪ Steve Carell	Actor, comedian	Rural letter carrier, Littleton, MA – 1985
▪ Bing Crosby*	Singer, actor	Substitute and regular clerk, Spokane, WA – 1921
▪ Walt Disney*	Film producer	Substitute carrier, Chicago, IL – 1918
▪ William Faulkner*	Novelist	Postmaster, University, MS – 1921-1924
▪ Benjamin Franklin*	Statesmen, inventor	Postmaster General, 1775-1776
▪ Sherman Hemsley	Actor	Clerk, Philadelphia, PA, and New York, NY – 1960s
▪ Conrad Hilton	Hotel magnate	Postmaster, San Antonio, NM – 1910-1911
▪ Harry Hooper	Baseball Hall-of-Famer	Postmaster, Capitola, CA – 1933-1957
▪ Brittany Howard	Singer, Alabama Shakes	Rural carrier assistant, Athens, AL – 2011
▪ Rock Hudson	Actor	Substitute letter carrier, Winnetka, IL – ca. 1947
▪ Sidney Lanier*	Poet	Clerk, Macon, GA – ca. 1858
▪ Abraham Lincoln*	U.S. president	Postmaster, New Salem, IL – 1833-1836
▪ Charles Lindbergh*	Aviator	Airmail pilot – 1926–1927
▪ Fred C. Lindstrom	Baseball Hall-of-Famer	Postmaster, Evanston, IL – 1961-1972
▪ Charles Mingus	Jazz musician	Letter carrier, Los Angeles, 1949 and clerk, NYC, 1952
▪ Samuel F. B. Morse	Inventor	Superintendent, Telegraph Unit – 1845-1846
▪ John Prine	Singer, songwriter	Letter carrier, Maywood, IL – 1964-1969
▪ Knute Rockne*	Football coach	Substitute and regular clerk, Chicago, IL– 1907-1910
▪ Adlai E. Stevenson	U.S. vice president	First Assistant Postmaster General – 1885-1889
▪ Harry S. Truman*	U.S. president	Postmaster, Grandview, MO – 1914-1915
▪ John Wanamaker	Retail magnate	Postmaster General – 1889-1893
▪ Noah Webster*	Lexicographer	Special agent – 1793
▪ Hal Williams	Actor	Clerk, Los Angeles, CA – 1968-70s
▪ Richard Wright*	Author	Substitute clerk, Chicago, IL – 1929-1932
▪ N.C. Wyeth*	Painter	Mail carrier, Fort Defiance, AZ, to Crozier, NM – 1904

© IS FOR CREATIVE

Fact #884 | Updated: March 17, 2023

FARM GOODS

delivered by mail

Fact #879 | Updated: March 17, 2023

24-HOUR unstaffed Post Office

Fact #875 | Updated: March 16, 2023

SINGING mailman

Fact #746 | Updated: March 17, 2023

© is for creative. The Postal Service has more than 500 copyright registrations, many of them to protect artwork on postage stamps.

The farm-to-table concept isn't new. From 1914 to 1920, the farm-to-table program was a novel initiative that allowed farmers to arrange prices with people in urban areas and then mail them fresh meats, eggs, dairy products, produce, honey, jelly, and more. This was a way to give farmers more customers and city dwellers greater and cheaper access to fresh goods.

One of a kind. There is a 24-hour, unstaffed, self-service Post Office in Northern Virginia that allows customers to conduct most shipping and mailing transactions quickly and easily themselves. The Self-Service Post Office provides round-the-clock accessibility to PO Boxes, as well as self-service kiosks and an automated package drop. In 2022, nearly 9,000 customers used this convenient office.

John Prine, singer and songwriter, was a letter carrier in Maywood, IL, 1964-1969.

Twelve of these former employees have also been commemorated on U.S. postage stamps and are marked by an asterisk.

▪ John Brown	Abolitionist	Postmaster, Randolph, PA – 1828-1835
▪ Steve Carell	Actor, comedian	Rural letter carrier, Littleton, MA – 1985
▪ Bing Crosby*	Singer, actor	Substitute and regular clerk, Spokane, WA – 1921
▪ Walt Disney*	Film producer	Substitute carrier, Chicago, IL – 1918
▪ William Faulkner*	Novelist	Postmaster, University, MS – 1921-1924
▪ Benjamin Franklin*	Statesmen, inventor	Postmaster General, 1775-1776
▪ Sherman Hemsley	Actor	Clerk, Philadelphia, PA, and New York, NY – 1960s
▪ Conrad Hilton	Hotel magnate	Postmaster, San Antonio, NM – 1910-1911
▪ Harry Hooper	Baseball Hall-of-Famer	Postmaster, Capitola, CA – 1933-1957
▪ Brittany Howard	Singer, Alabama Shakes	Rural carrier assistant, Athens, AL – 2011
▪ Rock Hudson	Actor	Substitute letter carrier, Winnetka, IL – ca. 1947
▪ Sidney Lanier*	Poet	Clerk, Macon, GA – ca. 1858
▪ Abraham Lincoln*	U.S. president	Postmaster, New Salem, IL – 1833-1836
▪ Charles Lindbergh*	Aviator	Airmail pilot – 1926-1927
▪ Fred C. Lindstrom	Baseball Hall-of-Famer	Postmaster, Evanston, IL – 1961-1972
▪ Charles Mingus	Jazz musician	Letter carrier, Los Angeles, 1949 and clerk, NYC, 1952
▪ Samuel F. B. Morse	Inventor	Superintendent, Telegraph Unit – 1845-1846
▪ John Prine	Singer, songwriter	Letter carrier, Maywood, IL – 1964-1969
▪ Knute Rockne*	Football coach	Substitute and regular clerk, Chicago, IL – 1907-1910
▪ Adlai E. Stevenson	U.S. vice president	First Assistant Postmaster General – 1885-1889
▪ Harry S. Truman*	U.S. president	Postmaster, Grandview, MO – 1914-1915
▪ John Wanamaker	Retail magnate	Postmaster General – 1889-1893
▪ Noah Webster*	Lexicographer	Special agent – 1793
▪ Hal Williams	Actor	Clerk, Los Angeles, CA – 1968-70s
▪ Richard Wright*	Author	Substitute clerk, Chicago, IL – 1929-1932
▪ N.C. Wyeth*	Painter	Mail carrier, Fort Defiance, AZ, to Crozier, NM – 1904

421.4 M
mail pieces
processed daily

Fact #844 | Updated: March 16, 2023

JUST 1
DAY
in the Postal
Service

Fact #840 | Updated: March 17, 2023

The Postal Service processed and delivered an average of 421.4 M mail pieces daily in 2022.

Each day the Postal Service picks up, processes and delivers millions of letters and packages. No single operation in the world comes close to this level of connectivity for so many households and businesses.

Just One Day in the Life of the U.S. Postal Service . . . By the Numbers

Each day the Postal Service picks up, processes and delivers millions of letters and packages. No single operation in the world comes close to this level of connectivity for so many households and businesses.

Here's just ONE day in the life of the Postal Service. (Figures are averages.)

Here's just **ONE** day in the life of the Postal Service. (Figures are averages.)

260.3 M	— revenue received, in dollars.
170.6 M	— dollars paid to postal employees in salaries and benefits.
421.4 M	— number of mail pieces processed and delivered each day.
17.6 M	— average number of mail pieces processed each hour.
292,628	— average number of mail pieces processed each minute.
4,877	— average number of mail pieces processed each second.
162.1 M	— pieces of First-Class Mail processed and delivered.
23.8 M	— packages processed and delivered.
6,600	— number of letter carriers who deliver mail entirely on foot — <i>The USPS Fleet of Feet</i> .
50,227	— number of address changes processed.
5,844	— number of addresses added to our delivery network.
9.9 M	— number of people who visit <i>usps.com</i> .
1.13 M	— dollars spent at The Postal Store at <i>usps.com</i> .
219,785	— number of money orders issued.

OWNEY the postal dog

Fact #776 | Updated: March 17, 2023

On an autumn day in 1888, a shaggy pup took his first steps toward becoming a postal legend when he crept into the Albany, New York, Post Office. Postal employees allowed him to stay and named him Owney.

At first, Owney stayed close to the Post Office, but he soon began riding mail wagons to the train depot and then rode the railway mail car down to New York City and back to Albany. As Owney traveled farther, his friends at the Albany Post Office feared he might wander too far away to find his way home again, so they purchased a leather collar with a tag reading "Owney, Post Office, Albany, N.Y." Railway mail clerks recorded Owney's travels by attaching metal baggage tags to his collar to identify the rail lines he traveled on. He was soon weighed down by his collection of tags. Postmaster General John Wanamaker presented Owney with a little jacket to distribute their weight more evenly.

Owney took to traveling farther and staying away longer, eventually visiting Mexico, Canada, Japan, China, Singapore, Suez, Algiers, and the Azores. While being shown off to an Ohio newspaper reporter, Owney bit the clerk who was handling him. The Postmaster had Owney put down on June 11, 1897. Railway mail clerks chipped in money to have a taxidermist preserve Owney's body, which then was sent to postal headquarters in Washington, D.C., for exhibit. In 1911, the Post Office Department entrusted Owney to the Smithsonian Institution. Since 1993, Owney has been part of the National Postal Museum in Washington, D.C. In 2011, Owney was honored on a commemorative U.S. postage stamp.



SHIP mail delivery

Fact #772 | Updated: March 17, 2023

Ship Ahoy! The JW Westcott is a 45-foot contract mail boat out of Detroit that delivers mail to passing ships on the Detroit River. The JW Westcott has its own ZIP Code — 48222.



This is the J.W. *Westcott II* approaching a Canadian freighter on the Detroit River

POST OFFICE with walk-in freezers

Fact #770 | Updated: March 17, 2023

The Peach Springs, AZ, Post Office has walk-in freezers for food destined for delivery by mule train to the bottom of the Grand Canyon.



STAMPS in caves

Fact #768 | Updated: March 17, 2023

No troglodytes here! The Stamp Fulfillment Service facility, located in Kansas City, MO, is located in a limestone cave 150 feet beneath the ground. It is the Postal Service's only facility located underground.

The consistent, year-round temperatures and humidity levels in the caves allow the stamps to be maintained in mint-quality condition. The underground facility also keeps the inventory and employees safe from snow, flooding, winds and tornadic activity common in the Midwest.

MR. ZIP

Fact #754 | Updated: March 17, 2023

Mr. ZIP, who has no first name, appeared in many public service announcements and advertisements urging postal customers to use the five-digit ZIP Code that was initiated on July 1, 1963. Within four years of his appearance, eight out of ten Americans knew who Mr. ZIP was and what he stood for.



With the introduction of the nine-digit ZIP Code, or ZIP+4, in 1983, Mr. ZIP went into partial retirement. His image still was printed on the selva of some sheets of stamps, but that practice ended in January 1986. Mr. ZIP still is used occasionally by the Postal Service.



51 bicycle delivery routes

Fact #717 | Updated: March 17, 2023

The Postal Service delivers mail by bicycle on 51 routes in Arizona and Florida - reducing emissions, saving fuel and the carriers can ride a bike all day!

THE ORIGINAL

social network

Fact #661 | Updated: March 17, 2023

The Postal Service is the original social network, but that doesn't mean we aren't represented on the other, newer social networks. You can find the Postal Service on Facebook, Twitter, Instagram, LinkedIn and YouTube.

Facebook — [facebook.com/usps](http://www.facebook.com/usps) (<http://www.facebook.com/usps>)

Twitter — [twitter.com/usps](http://www.twitter.com/usps) (<http://www.twitter.com/usps>)

Instagram — [instagram.com/uspostalservice](http://www.instagram.com/uspostalservice) (<http://www.instagram.com/uspostalservice>)

LinkedIn — [linkedin.com/company/usps](http://www.linkedin.com/company/usps) (<http://www.linkedin.com/company/usps>)

YouTube — [youtube.com/usps](http://www.youtube.com/usps) (<http://www.youtube.com/usps>)

PATENTLY the best

Fact #647 | Updated: March 20, 2023

Patently the best. The United States Patent and Trademark Office has issued more than 500 patents to the United States Postal Service.

LEAVING our mark

Fact #646 | Updated: March 20, 2023

Leaving a mark! The Postal Service has 385 domestic and 1,000 foreign trademark registrations.

MASTER of our domains

Fact #645 | Updated: March 20, 2023

Master of our domains. The Postal Service owns 1,958 internet domains.

POSTAL BULLETIN

Fact #637 | Updated: March 20, 2023

On time. Every time. The Postal Bulletin, a nationally distributed biweekly publication, serves as a source for official policy, procedure updates and departmental news for all USPS functions. It has never missed a deadline since its inception in 1880.

Go to <https://about.usps.com/resources/postal-bulletin.htm> (<https://about.usps.com/resources/postal-bulletin.htm>) to browse past issues.

postal|bulletin

PUBLISHED SINCE MARCH 4, 1880

PROTECT YOURSELF

FROM WORK-FROM-HOME SCAMS



See page 3



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139,409
blue collection
boxes

Fact #536 | Updated: March 20, 2023

Iconically ours. Today there are 139,409 blue mail boxes in use across the nation.

About those iconic blue boxes...

They weren't always blue. Before 1970, they were green, then red, then white, then green again, and finally — beginning in 1955 — red, white and blue.



5,844
addresses
added daily

Fact #524 | Updated: March 20, 2023

The Postal Service added an average of 5,844 addresses to its delivery network every day in 2022.

162 M
PIECES
of mail
processed daily

Fact #523 | Updated: March 20, 2023

On average, the Postal Service processes and delivers 162.1 million pieces of First-Class Mail each day.

13.3
MILLION
pieces
processed each
hour

Fact #522 | Updated: April 23, 2024

On average, the Postal Service processes 318 million mail pieces each day, 13.3 million each hour, 221,080 each minute and 3,684 each second.

VERY
SPECIAL
delivery

Fact #386 | Updated: March 20, 2023

Although it was against postal regulations, in the early days of Parcel Post, a few parents managed to mail their children to relatives. In 1913, an 8-month-old baby in Ohio was mailed by his parents to his grandmother who lived a few miles away.

Grandma, can you babysit?

Just a few weeks after Parcel Post began, Jesse and Mathilda Beagle “mailed” their 8-month-old son James to his grandmother, who lived a few miles away near Batavia, Ohio. Baby Beagle was just under the initial 11-pound limit for parcels. Rural Carrier Vernon Lytle picked up the baby from his parents’ house and carried him in his mail wagon to his grandmother’s house. The postage was fifteen cents, and the “parcel” was insured for \$50. Although it was against postal regulations, several children traveled via U.S. Mail in the early years of Parcel Post. Initially the only animals that were allowed in the mail were bees and bugs. In 1918, day-old chicks were allowed in the mail. In 1919, some additional “harmless live animals” were permitted, but children did not fall into this category.



7.8
MILLION
rubber bands
purchased

Fact #379 | Updated: March 1, 2023

BOING! The Postal Service ordered 7.8 million rubber bands in 2022, totaling about 42,918 miles of material.



OUTER
SPACE
postage stamp

Fact #332 | Updated: March 20, 2023

Out of this world! A postage stamp was inside the New Horizons spacecraft that made a flyby of Pluto in July 2015. That's the farthest distance traveled by a postage stamp - more than 3 billion miles. So noted by the Guinness World Records.

The “*Pluto: Not Yet Explored*” 29-cent stamp was part of a set of solar system stamps that were issued in 1991.



MULE TRAIN delivery

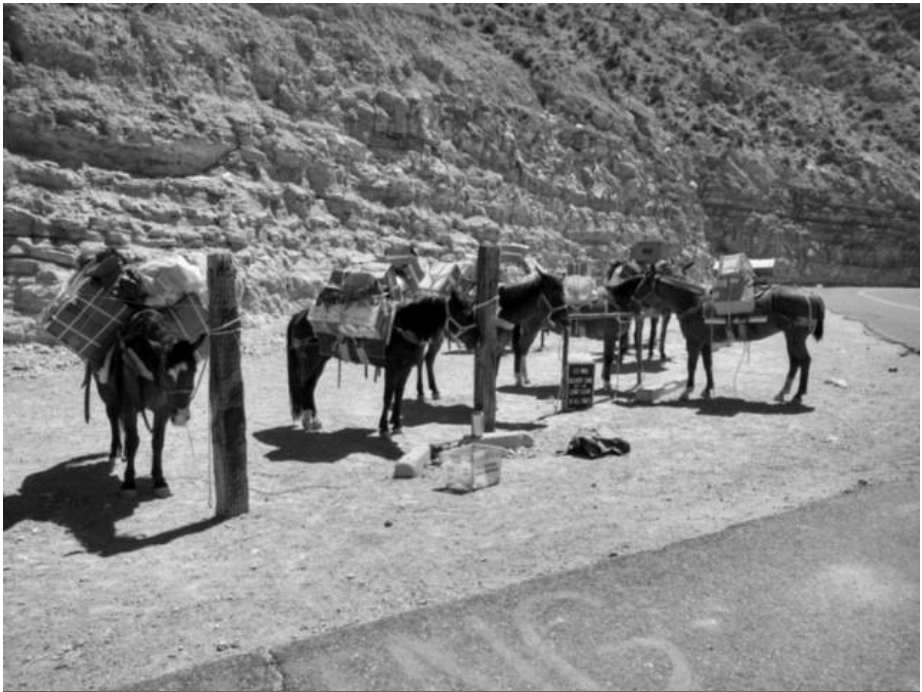
Fact #310 | Updated: March 20, 2023

The most unusual delivery method used by the Postal Service is a mule train in Arizona. The mules carry mail, food and supplies down a 9-mile trail to the Havasupai Indians at the bottom of the Grand Canyon.

Got mules? The most unusual mode of delivery used by the Postal Service is the mule train.

Since the 1930s, mules have been carrying mail and goods to the Havasupai people located inside the Grand Canyon.

- 10-22 mules are used daily, along with one wrangler on horseback, 5 days a week, traveling 9 miles down into the canyon to the Supai Post Office.
- It takes **3 hours** to get down and **5 hours** to get back up
- On the way back up, the wrangler untethers the mules and sends them back up on their own
- Each mule can carry up to **200 pounds** and the weight is loaded equally on each side for balance
- The Supai Post Office has a special Mule Train postmark

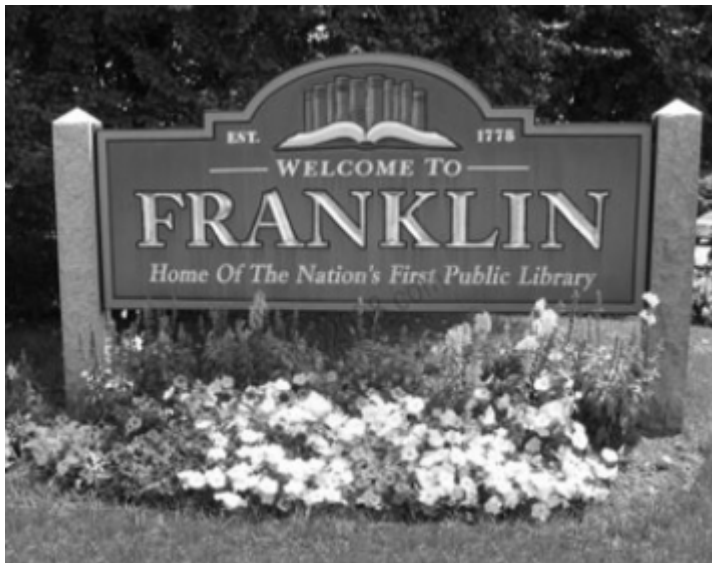




MOST COMMON city names

Fact #309 | Updated: March 20, 2023

Ben, this one's for you! Franklin is the most common city name — 28 of them — with Clinton, Madison and Washington tied for second (27 each) and Chester, Greenville, Marion and Springfield at third (25). The most common Post Office name is Clinton, with 26 locations, followed by Madison at second (25) and Franklin and Washington tied for third (24).



**33 MILE
LONG
Main Street**

Fact #308 | Updated: March 20, 2023

The longest Main Street in the country is located in Island Park, ID, and is 33 miles long.



**21,569
Main streets**

Fact #307 | Updated: March 20, 2023

Main Street America is here and here and... The most common street name in the country is Main —21,569 of them— followed by Second with 17,196, Third with 16,002 and First with 14,963.

41,704
ZIP Codes

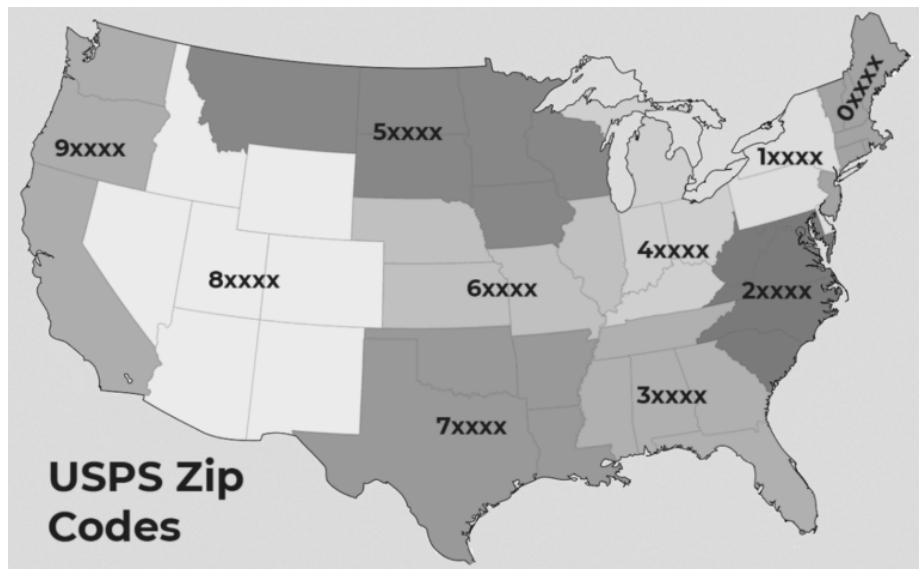
Fact #306 | Updated: March 20, 2023

There are 41,704 ZIP Codes in the country.

ZIP Codes range from 00501, belonging to the Internal Revenue Service in Holtsville, NY, to 99950 in Ketchikan, AK. Easiest to remember? How about 12345, a unique ZIP Code for General Electric in Schenectady, NY.

Quick! What's that ZIP Code?

The ZIP Code was introduced in 1963. The first number represents a general geographic area of the nation, "0" in the East moving to "9" in the West. The next two numbers indicate regional areas and the final two, specific Post Offices or postal zones in larger cities. Make it a ZIP+4 Code, introduced in 1983, and mail can be sorted to specific streets, buildings, houses and businesses. Today, ZIP Codes are important parts of the nation's 911 emergency system. ZIP = Zone or Zoning Improvement Plan.



1.2
BILLION
miles traveled

Fact #305 | Updated: March 20, 2023

Stellar performance! During 2022, Postal Service employees traveled 1.2 billion miles to deliver your mail, equivalent to 48,191 laps around Earth, 5,023 trips to the moon or 13 trips to the sun. *Based on the average moon and sun distance.



50,605
deliveries

Fact #279 | Updated: March 17, 2023

The ZIP Code with the most street deliveries is Cathedral Station, NY, 10025, with 50,605!

COLDEST
Post Office

Fact #276 | Updated: March 19, 2023

Our Post Office in Utqiagvik, North Slope of Alaska -- formerly Barrow (99723) and Wainwright (99782) -- experiences the coldest temperatures.

1.04 MILE
delivery route

Fact #151 | Updated: March 19, 2023

The shortest rural delivery route is route 015 in Ball Ground, GA — 1.04 miles daily, delivering to 78 boxes.

187.5 MILE
delivery route

Fact #150 | Updated: March 19, 2023

The longest rural delivery route is in Bloomfield, IA. The carrier travels 187.5 miles daily and delivers to 247 boxes.

12345
easiest to
remember

Fact #149 | Updated: March 19, 2023

The easiest to remember ZIP Code is 12345, a unique ZIP Code for General Electric in Schenectady, NY.

HIGHEST
ZIP Code
number

Fact #148 | Updated: March 19, 2023

The highest ZIP Code number is 99950 in Ketchikan, AK.

LOWEST
ZIP Code
number

Fact #147 | Updated: March 19, 2023

The lowest ZIP Code number is 00501, unique for the Internal Revenue Service in Holtsville, NY.

DELIVERY
dock-to-dock

Fact #146 | Updated: March 19, 2023

Dock-to-dock delivery on the Magnolia River in Alabama. A 15-foot contract mail boat delivers to 176 dock-side mailboxes on a 31-mile stretch of the river.

**POST
OFFICE**
most needing a
bridge

Fact #143 | Updated: March 19, 2023

The Post Office in most need of a bridge is in Point Roberts, WA. It can be reached by car only by driving through British Columbia, Canada. Only a boat or float plane can travel directly there.



**2ND
OLDEST**
Post Office

Fact #141 | Updated: March 19, 2023

The second oldest Post Office location is in Castine, ME, from 1833.

OLDEST Post Office

Fact #140 | Updated: March 8, 2023

The Hinsdale, NH, Post Office (03451) has been located in the same building since 1816.

LARGEST retail space

Fact #139 | Updated: March 8, 2023

The largest U.S. Postal Service retail space is the James A. Farley Post Office in New York, NY (10001), at 33,100 square feet.

SMALLEST POST OFFICE

Fact #138 | Updated: March 8, 2023

The smallest Post Office is located in Ochopee, FL (34141) and is 61.3 square feet. The building used to be a storage facility for irrigation pipes of an adjacent tomato farm. It was converted into a Post Office in 1953, after a fire that destroyed a previous Post Office and general store.

There is a sign beside the office that reads:

OCHOPEE POST OFFICE

Considered to be the smallest post office in the United States, this building was formerly an irrigation pipe shed belonging to the J.T. Gaunt Company tomato farm. It was hurriedly pressed into service by postmaster Sidney Brown after a disastrous night fire in 1953 burned Ochopee's general store and post office. The present structure has been in continuous use ever since – as both a post office and ticket station for Trailway's bus lines – and still services residents in a three-county area, including deliveries to Seminole and Miccosukee Indians living in the region. Daily business often includes requests from tourists and stamp collectors the world over for the famed Ochopee postmark. The property was acquired by the Wooten Family in 1992.

— Collier County Board of County Commissioners



HIGHEST U.S. Post Office

Fact #125 | Updated: March 8, 2023

The highest Post Office in the United States is located in Alma, CO (80420), at 10,578 feet above sea level.

\$260.3
million

Fact #47 | Updated: March 8, 2023

WHOA!
Pony Express

Fact #385 | Updated: March 1, 2023

The Postal Service generates, on average, \$260.3 million in revenue per day

The Pony Express was in operation only from April 3, 1860, to Oct. 26, 1861. It was never part of the U.S. Postal Service.

That's no pony, that's a big horse

The official name for the “Pony Express” was the Central Overland California & Pike’s Peak Express Co. Before they were hired, riders had to swear on a Bible not to curse, fight or abuse their animals. **Orphans were preferred.** The service was in operation only from April 3, 1860, to Oct. 26, 1861. It operated as a U.S. Mail route during its final 4 months.

On April 3, 1860, the first Pony Express mail, traveling by horse and rider relay teams, simultaneously leaves St. Joseph, Missouri, and Sacramento, California. Ten days later, on April 13, the westbound rider and mail packet completed the 1,800-mile journey and arrived in Sacramento, beating the eastbound packet’s arrival in St. Joseph by two days and setting a new standard for speedy mail delivery. The Pony Express was by far the most effective way to communicate cross-country—until the telegraph came along. After 18 months in operation, the system was shuttered on October 26, 1861, and the last remaining mail was delivered.

The Pony Express National Historic Trail was designated to preserve the story and routes of this nationally significant trail and to support the associated sites that preserve its history. Learn more at <https://www.nps.gov/poex> (https://www.nps.gov/poex?fbclid=IwAR2KdN50AozlPGdixRK6jcSdl_HRRLkzWW1VOB0PiG1R3BZSd3b-fUfECY)



Social Awareness

Serving communities from coast to coast

The Postal Service is part of the fabric of the nation and postal employees make a difference in every community across the country. We're committed to protecting customers, recognizing heroes, educating consumers about fraud, collecting food and helping children have a happier holiday

SERVING

Those Who
Serve

Fact #1106 | Updated: March 21, 2023

It's not just any letter or package. It's a picture of the kids. It's a handmade scarf. It's a favorite candy bar. It's a piece of home. The Postal Service helps make sure these very special letters and packages make it to those who serve in the military — and their families with them — wherever they are around the globe. It's our honor to serve those who serve!

ELECTION MAIL

Fact #941 | Updated: March 16, 2023

The U.S. Postal Service upholds its promise to deliver the nation's Election Mail securely and on time, consistent with the organization's non-partisan public service mission.

ELECTION MAIL

Election Mail consists of mail to or from election officials, including ballots, ballot applications, registration forms and other items that enable citizens to participate in the voting process. The U.S. Postal Service upholds its promise to deliver the nation's Election Mail securely and on time, consistent with the organization's non-partisan public service mission.

- During the general election period of Sep. 8 to Dec. 6, 2022, the Postal Service successfully delivered 54.4 million ballots to* and from voters.
- On average, the Postal Service delivered ballots from election officials to voters in 2.2 days and ballots from voters to election officials in 1.4 days.
- 99.95 percent of ballots were delivered to election officials within seven days of Postal Service receipt.
- 99.31 percent of ballots mailed from voters to election officials were delivered within three days.
- 99.89 percent of ballots were delivered within five days.

The Postal Service supports voters choosing to use the U.S. Mail to return their ballots, whether it's for a seat on the local school board or for the president of the United States — and everything in between.



*The total number of ballots may greatly exceed these numbers. This figure includes only those ballots that were properly identified as ballots using the correct electronic identifiers and does not include many of the ballots that the Postal Service diverted from its processing network or otherwise handled outside the normal processes in an effort to expedite delivery.

POLITICAL MAIL

Political Mail includes mail pieces sent for political campaign purposes by candidates, campaign committees or political parties to promote candidates, referendums and campaigns, as well as mail pieces sent by organizations engaging in issue advocacy or voter mobilization.

- More than 2 billion pieces of Political Mail were mailed in the final months of the 2022 general election season — between Aug. 8 and Nov. 8, 2022.

HONORING service men and women

Fact #890 | Updated: March 17, 2023

Honoring service men and women. The Postal Service proudly partners with the Department of Veterans Affairs to provide burial flags to families of deceased veterans. In 2022, the Postal Service provided 406,103 burial flags.



NEWSPAPERS and the U.S. Mail

Fact #878 | Updated: March 17, 2023

1639 first post office

Fact #877 | Updated: March 17, 2023

1993 National Postal Museum Opens

Fact #740 | Updated: March 17, 2023

Extra! Extra! American newspapers largely owe their existence to Post Offices. As part of the Post Office Act of 1792, newspapers were permitted to be mailed at extremely low rates. By the start of the 19th century, newspapers made up the bulk of the U.S. Mail.

The first Post Office in America was established in a tavern in Boston in 1639.

In 1993, the Smithsonian's National Postal Museum opened. This museum is dedicated to the preservation, study and presentation of postal history and philately.

The Smithsonian's National Postal Museum offers exhibits tracing the history of the postal system in the United States. It houses nearly six million postal-related items — mostly stamps, but also postal stationery, greeting cards, covers and letters, mailboxes, postal vehicles, handstamps, metering machines, patent models, uniforms, badges, and other objects related to postal history and philately. The museum's library, with more than 40,000 volumes and manuscripts, is open to the public by appointment. In 2013, the William H. Gross Stamp Gallery — the largest in the world — opened at the museum.

For more information, go to postalmuseum.si.edu (<http://postalmuseum.si.edu>).

BOLGER center

Fact #817 | Updated: March 17, 2023

Located in Maryland, the William F. Bolger Center is a premier leadership development and conference center servicing both Postal Service and external clients. It is the only hotel in the country featuring an on-site Smithsonian Institution exhibit.

The William F. Bolger Center is a Postal Service-owned state of the art training facility located on 83 beautiful acres in Potomac, Maryland. It was built in the 1930's as a Catholic convent by the Sisters of Mercy.

In the 1980's, it was purchased by the U.S. Postal Service as a training center.

Named for William F. Bolger (March 13, 1923 – August 21, 1989), the 65th Postmaster General of the United States from March 15, 1978 to January 1, 1985.





USPS Headquarters

Fact #800 | Updated: March 17, 2023

The U.S. Postal Service Headquarters building is located in Washington, D.C., just a few blocks south of the National Mall.

Postal Service Headquarters, 1973–Present

Vlastimil Koubek designed the present Postal Service Headquarters building, which is located in Washington, D.C., just a few blocks south of the National Mall.



Post Office Department Headquarters, 1899–1934

This granite building on Pennsylvania Avenue, not far from the White House, was the last to simultaneously house both postal headquarters and the Washington, D.C., Post Office. Horse-drawn wagons brought mail to the building in its early years. By the time postal Headquarters moved to a larger building, almost all mail was carried by motor vehicles.



1863 free city delivery

Fact #779 | Updated: March 17, 2023

An Act of Congress of March 3, 1863, effective July 1, 1863, provided that free city delivery be established at Post Offices where income from local postage was more than sufficient to pay all expenses of the service. For the first time, Americans had to put street addresses on their letters.

In the late 19th century, free home delivery of mail was introduced — first in cities, then in rural areas — and letter carriers became familiar, trusted visitors to homes and businesses across the country.

Before 1863, postage paid only for the delivery of mail from Post Office to Post Office. Citizens picked up their mail, although in some cities they could pay an extra one- or two-cent fee for letter delivery or use private delivery firms. Among the postal reforms suggested by Postmaster

General Montgomery Blair in his 1862 report to the President was free delivery of mail by salaried letter carriers, which he felt would “greatly accelerate deliveries, and promote the public convenience.” He reasoned that if the system of mailing and receiving letters was more convenient, people would use it more often, and pointed to increasing postal revenues in England, which already had adopted free city delivery.

Congress agreed. An Act of Congress of March 3, 1863, effective July 1, 1863, provided that free city delivery be established at Post Offices where income from local postage was more than sufficient to pay all expenses of the service. For the first time, Americans had to put street addresses on their letters.



OWNEY the postal dog

Fact #776 | Updated: March 17, 2023

On an autumn day in 1888, a shaggy pup took his first steps toward becoming a postal legend when he crept into the Albany, New York, Post Office. Postal employees allowed him to stay and named him Owney.

At first, Owney stayed close to the Post Office, but he soon began riding mail wagons to the train depot and then rode the railway mail car down to New York City and back to Albany. As Owney traveled farther, his friends at the Albany Post Office feared he might wander too far away to find his way home again, so they purchased a leather collar with a tag reading “Owney, Post Office, Albany, N.Y.” Railway mail clerks recorded Owney’s travels by attaching metal baggage tags to his collar to identify the rail lines he traveled on. He was soon weighed down by his collection of tags. Postmaster General John Wanamaker presented Owney with a little jacket to distribute their weight more evenly.

Owney took to traveling farther and staying away longer, eventually visiting Mexico, Canada, Japan, China, Singapore, Suez, Algiers, and the Azores. While being shown off to an Ohio newspaper reporter, Owney bit the clerk who was handling him. The Postmaster had Owney put down on June 11, 1897. Railway mail clerks chipped in money to have a taxidermist preserve Owney’s body, which then was sent to postal headquarters in Washington, D.C., for exhibit. In 1911, the Post Office Department entrusted Owney to the Smithsonian Institution. Since 1993, Owney has been part of the National Postal Museum in Washington, D.C. In 2011, Owney was honored on a commemorative U.S. postage stamp.



POSTMASTER LINCOLN

Fact #774 | Updated: March 17, 2023

On May 7, 1833, 24-year-old Abraham Lincoln was appointed Postmaster of New Salem, Illinois. Lincoln served until the office was closed May 30, 1836.

Two postmasters became U.S. Presidents later in their careers — Abraham Lincoln and Harry Truman. Truman held the title and signed papers but immediately turned the position and its pay over to an assistant. Lincoln was the only President who served as a Postmaster.

On May 7, 1833, 24-year-old Lincoln was appointed Postmaster of New Salem, Illinois. Lincoln served until the office was closed May 30, 1836. Postal records show that Lincoln earned \$55.70 as Postmaster in fiscal year 1835 and \$19.48 for one quarter's work in fiscal year 1837. Besides his pay, Lincoln, as Postmaster, could send and receive personal letters free and get one daily newspaper delivered free. Mail arrived once a week. If an addressee did not collect the mail, as was the custom, Lincoln delivered it personally — usually carrying the mail in his hat. Even then, Lincoln was “Honest Abe.”

Reportedly, when the New Salem Post Office was discontinued, Lincoln had a balance of \$16 or \$18, which he took with him to Springfield, Illinois. Months later, while his close friend Dr. A. G. Henry was visiting, a

Post Office agent called on Lincoln to collect the funds. Henry knew that Lincoln had been in financial straits and feared that he might not have the money. Henry recalled that just as he was about to offer Lincoln a loan, the future President:

“ . . . went over to his trunk at his boarding house, and returned with an old blue sock with a quantity of silver and copper coin tied up in it. Untying the sock, he poured the contents on the table and proceeded to count the coin, which consisted of such silver and copper pieces as the country-people were then in the habit of using in paying postage. On counting it up there was found the exact amount, to a cent, of the draft, and in the identical coin which had been received. He never used, under any circumstances, trust funds.”



MR. ZIP

Fact #754 | Updated: March 17, 2023

Mr. ZIP, who has no first name, appeared in many public service announcements and advertisements urging postal customers to use the five-digit ZIP Code that was initiated on July 1, 1963. Within four years of his appearance, eight out of ten Americans knew who Mr. ZIP was and what he stood for.



With the introduction of the nine-digit ZIP Code, or ZIP+4, in 1983, Mr. ZIP went into partial retirement. His image still was printed on the selva of some sheets of stamps, but that practice ended in January 1986. Mr. ZIP still is used occasionally by the Postal Service.



1994

launched
usps.com

Fact #738 | Updated: March 17, 2023

The Postal Service launched usps.com in 1994.

1847

First Stamps

Fact #733 | Updated: March 17, 2023

1847 - U.S. postage stamps issued

The Post Office Department issued its first postage stamps on July 1, 1847. Previously, letters were taken to a Post Office, where the postmaster would note the postage in the upper right corner. The postage rate was based on the number of sheets in the letter and the distance it would travel. Postage could be paid in advance by the writer, collected from the addressee on delivery, or paid partially in advance and partially upon delivery.

On March 3, 1847, Congress authorized United States postage stamps. The first general issue postage stamps went on sale in New York City, July 1, 1847. One, priced at five cents, depicted Benjamin Franklin. The other, a ten-cent stamp, pictured George Washington. Clerks used scissors to cut the stamps from pregummed, nonperforated sheets. Only Franklin and Washington appeared on stamps until 1856, when a five-cent stamp honoring Thomas Jefferson was issued. A two-cent Andrew Jackson stamp was added in 1863. George Washington has appeared on more U.S. postage stamps than any other person.



1775

First PMG

Fact #732 | Updated: March 17, 2023

1775 - Benjamin Franklin was appointed the first Postmaster General by the Continental Congress

FIRST
female PMG

Fact #704 | Updated: March 17, 2023

The first female Postmaster General was Megan J. Brennan, Washington, DC, 2015.



FIRST
African
American on
stamp

Fact #702 | Updated: March 17, 2023

| The first African American on a stamp was Booker T. Washington, 1940.



FIRST
Native American
on a stamp

Fact #700 | Updated: March 17, 2023

| The first Native American on a stamp was Pocahontas, 1907.



FIRST
Hispanic
American on a
stamp

Fact #699 | Updated: March 17, 2023

The first Hispanic American on a stamp was Adm. David Farragut, 1903.



FIRST
African
American
Inspector

Fact #697 | Updated: March 17, 2023

The first known African American postal inspector was Isaac Myers, Baltimore, MD, 1870.



Isaac Myers served from 1870 until 1879. During his employment he helped solve a number of notorious cases.

1ST AMERICAN woman on a stamp

Fact #696 | Updated: March 17, 2023

The first American woman on a U.S. postage stamp was Martha Washington, 1902.

FIRST African American Carrier

Fact #695 | Updated: March 17, 2023

The first known African American mail carrier was James B. Christian, Richmond, VA, 1869.

FIRST KNOWN African American Postmaster

Fact #692 | Updated: March 17, 2023

The first known African American Postmaster was James W. Mason, Sunny Side, AR, 1867.

FIRST KNOWN female mail carrier

Fact #689 | Updated: March 17, 2023

The first known female mail carrier was Sarah Black, mail messenger, Charlestown, MD, 1845.

FIRST FEMALE postmaster

Fact #688 | Updated: March 17, 2023

The first known female Postmaster in the United Colonies was Mary Katherine Goddard, Baltimore, MD, 1775.

USPS An American History

Fact #687 | Updated: March 17, 2023

The United States Postal Service has a storied history, familiar to many. Our history is the history of America. Detailed information about the Postal Service and its history can be found in "The United States Postal Service: An American History" at about.usps.com/who-we-are/postal-history/welcome.htm

1860 African American Postmasters

Fact #686 | Updated: March 17, 2023

African Americans worked as Postmasters, clerks and carriers beginning in the 1860s — 100 years before the Civil Rights era brought wider opportunity in the American workplace.

WOMEN postmasters

Fact #685 | Updated: March 20, 2023

FLAGS at Post Offices

Fact #639 | Updated: March 20, 2023

HISTORY of the USPS

Fact #638 | Updated: March 20, 2023

Women served as Postmasters in this country more than a century before they won the right to vote.

Post Offices were first required to display the American flag in 1885 to comply with Treasury Department instructions. On Nov. 7, 2019, Post Offices were required to fly the Prisoner of War (POW)-Missing In Action (MIA) flag on the same days that the American flag is flown.

In 2022, the Postal Service replaced 26,477 U.S. Flags and 19,997 POW-MIA flags.

The history of the Postal Service is a large story set on a broad canvas. It is intertwined with the history of America, and it provides a lens from which to observe the evolution of the United States. This story is told beautifully in *The United States Postal Service: An American History* (also known as Pub. 100).

You can find the publication at about.usps.com/who-we-are/postal-history/welcome.htm (<http://www.about.usps.com/who-we-are/postal-history/welcome.htm>)



POSTAL BULLETIN

Fact #637 | Updated: March 20, 2023

On time. Every time. The Postal Bulletin, a nationally distributed biweekly publication, serves as a source for official policy, procedure updates and departmental news for all USPS functions. It has never missed a deadline since its inception in 1880.

Go to <https://about.usps.com/resources/postal-bulletin.htm> (<https://about.usps.com/resources/postal-bulletin.htm>) to browse past issues.

PB 22592, February 24, 2022

postal|bulletin

PUBLISHED SINCE MARCH 4, 1880

PROTECT YOURSELF

FROM

WORK-FROM-HOME SCAMS



See page 3



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PREPAID postage stamps

Fact #378 | Updated: March 20, 2023

People once had to pay for the postage on the letters they received. That resulted in a lot of mail being returned because the recipient didn't want to spend the money. Prepaid postage stamps, introduced in 1847, solved this problem.

1,400 historic buildings

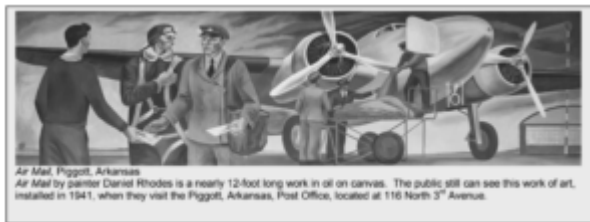
Fact #345 | Updated: March 5, 2023

More than 1,400 postal-owned buildings are listed on the National Register of Historic Places.

Our History is the History of America

They are treasures. But they're not hidden. Many of our buildings are historical properties. Inside -and outside – many of our Post Offices, you'll find impressive works of art that reflect the stories of our people and our nation.

- More than 1,400 postal-owned buildings are listed on the National Register of Historic Places. More information can be found at [gov/nr/research/](http://www.nps.gov/nr/research/) (<http://www.nps.gov/nr/research/>)
- More than 1,400 murals and/or sculptures from President Roosevelt's New Deal Programs are in our Post Offices around the nation.
- Five murals were featured on First-Class postage stamps in 2019
- *The United States Postal Service: An American History* is an entire publication dedicated to our history and can be found at usps.com/who-we-are/postal-history/welcome.htm.



1893

first woman on stamp

Fact #337 | Updated: March 20, 2023

The first woman to appear on a U.S. postage stamp was Queen Isabella in 1893. The first American woman honored on stamp was Martha Washington in 1902.

FIRST FEMALE

Postal Inspectors, 1971

Fact #327 | Updated: March 19, 2023

In 1971, the Postal Inspection Service became one of the first federal law enforcement organizations to hire female agents.

The U.S. Postal Inspection Service enforces federal laws, prevents crimes and keeps customers, employees and the mail safe. It's one of the oldest law enforcement agencies in the nation. These days our Inspectors remain on the heels of the criminals — targeting theft, disrupting drug traffickers, warning about fraud scams and more.

The Inspection Service does this with approximately 2,400 employees, including nearly 1,300 Postal Inspectors, roughly 500 uniformed Postal Police Officers and 600 professional, technical and administrative support personnel ensuring America's confidence in the U.S. Mail.

For 110 years, postal employees and the American public have helped bring more magic to the holiday season, one letter to Santa at a time.



In 2022, millions of people visited *USPSOperationSanta.com* (<https://www.USPSOperationSanta.com>). Generous customers adopted letters written to Santa and fulfilled wishes, helping families and children experience the magic of the season when they might not have otherwise, one letter to Santa at a time.

In 2020, the program expanded nationwide for the first time. More than 1 million people visited *USPSOperationSanta.com*. Generous customers shipped more than 21,000 packages to the families and children who wrote to Santa to help them have a happier holiday.

In 2019, the digital program continued to expand. Letters were accepted from 17 locations, and the letters could be adopted by anyone in the country. Gifts could be shipped from more than 19,000 post offices.

In 2018, the Postal Service expanded the 2017 pilot test to include 6 additional cities (Austin, Indianapolis, Philadelphia, Phoenix, San Diego, Washington DC – and Puerto Rico and Chico, CA (site of wildfires). Letters from those locations populated the website and people in those locations only could adopt them and ship from one dedicated post office per city.

In 2017, the Postal Service launched a pilot test of a digital Operation Santa option for residents of New York City. People living in New York City, within proximity of the James A. Farley building could adopt letters online and ship gifts from JAF. Puerto Rico was also added after the hurricanes that year.

HISTORY

In 1912, Postmaster General Frank Hitchcock authorized local postmasters to allow postal employees and citizens to respond to letters addressed to Santa Claus and the program came to be known as *Operation Santa*.

In the 1940s, mail volume increased to the point where the Post Office Department invited charitable organizations and corporations to participate for philanthropic purposes —providing written responses and small gifts.

Through the years, the program has taken on a life of its own and today cities around the country have established successful programs with recognized charitable organizations, major corporations, local businesses and postal employees making a major difference in the lives of the children from coast to coast.



Innovation in the mail

The Postal Service is always striving to increase the impact, excitement and value of mail. We've always embraced new technologies and innovation. We're firmly focused on improving the mailing experience.

People, machines, vehicles, technology — it's an impressive feat to get that card from grandma or that package from your favorite online store to your doorstep.

POSTAL Vehicle Service Operations

Fact #1107 | Updated: March 21, 2023

Postal Vehicle Service (PVS) operations includes more than 10,000 uniformed motor vehicle and tractor trailer operators. The PVS fleet includes 2,202 cargo vans, 1,880 tractors and nearly 3,200 trailers. Commuting within a 170-mile radius of their facility, PVS drivers traveled more than 167 million miles last year.

EPPS 25,000 packages/hour

Fact #831 | Updated: March 17, 2023

The Enhanced Package Processing System (EPPS) sorts 25,000 packages per hour.



AUTOMATED delivery unit sorter

Fact #824 | Updated: March 17, 2023

The Automated Delivery Unit Sorter (ADUS) automates the sorting of smaller packages - up to 30 pounds - at a rate of 3,400 pieces per hour with a sort accuracy of 99.95 percent.



DAILY NEWS LINK

Fact #803 | Updated: March 17, 2023

Link, a daily news site for Postal Service employees, is available on any computer with internet access. The content is produced by a team of writers and editors based at USPS headquarters in Washington, DC. Additional contributions come from postal employees across the nation. The site is updated with new articles, photos, graphics and videos each weekday.

The word "LINK" is written in a large, bold, sans-serif font. It is centered between two thick horizontal black bars, one above and one below the text.

Regular features include “Heroes’ Corner,” a column about employees who perform heroic deeds, and “On the Move,” a weekly roundup of employees who’ve received new appointments or recognition.

Employees with postal email addresses receive a Link email each weekday with links to the most recent stories. The team also produces an end-of-week Link Recap email with stories readers might have missed, along with Link Extra emails for breaking news.

Link mobile is a mobile-friendly version of the Link site. Link mobile has all the news you’ll find on the desktop version of Link, except it’s formatted for easy reading on handheld smart devices. Employees and others can receive a weekly Link mobile email by subscribing at www.usps.link (<https://gcc02.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.usps.link%2F&data=04%7C01%7Csue.brennan%40>)

LABEL BROKER

Fact #725 | Updated: March 17, 2023

This service solves the ever-increasing problem of customers conducting business online and not being able to print shipping labels.

With Label Broker, customers can get a shipping label on their mobile device, in the form of a matrix barcode, directly from the merchant. The customer uses the code to print a label at a Post Office or on a printer connected to usps.com. Label Broker is also the foundational technology that has enabled USPS Operation Santa to expand and evolve in a digital format.

For more information, go to www.usps.com/business/label-broker.htm (<http://www.usps.com/business/label-broker.htm>)



6 M
POUNDS
of mail fly each
day

Fact #708 | Updated: March 16, 2023

The Postal Service uses 140 domestic airports to fly six million pounds of mail each day.

\$1.7 B
International
Mail revenue

Fact #707 | Updated: March 16, 2023

International Mail is a \$1.7 billion business for the Postal Service.

1.8 B
miles driven in
2022

Fact #701 | Updated: March 17, 2023

To move mail using surface transportation, the Postal Service drove more than 1.8 billion miles in 2022 — driving more than 24.5 million trips in more than 25,000 box trucks and tractor-trailers daily.

The Postal Service operates hundreds of mail processing and distribution centers / plants across the country. The employees in these facilities accept, sort and dispatch the nations mail.

10.7
BILLION
external email
messages

Fact #698 | Updated: March 17, 2023

In 2022, the Postal Service email gateway system delivered more than 10.7 billion external email messages to postal customers and business partners. Roughly 90 percent of these were automated messages from Informed Delivery. The Postal Service also delivered 150 million notification emails related to COVID-19 test kits.

The Postal Service has one of the world's largest computer networks — linking more than 34,000 facilities and connecting hundreds of thousands of employees and hundreds of systems.

- With one of the largest corporate email systems, the Postal Service handled more than **5 million** legitimate emails a day in 2022, delivered to more than **185,000** email accounts. But some emails are blocked due to:
 - Spam: More than **5 million** spam email messages were blocked monthly.
 - Content: More than **16 million** emails were blocked monthly due to malicious content including phishing, brand spoofing and suspicious URLs being detected.

- Malware: More than **5,000** email messages were blocked monthly due to malware.
- Phishing: More than **675,000** phishing email messages were blocked monthly.
- On average, 25 percent of the **101 million** email messages received from external senders were blocked monthly for the safety of the Postal Service network and email users.
- The Postal Service communications network contains more than **190,000** provisioned subnets that connect more than **1 million** devices, including:
 - **97,657** desktop computers
 - **86,463** laptop computers
 - **41,000** server computers
 - **45,320** printers
 - **25,592** smartphones
 - **647** tablets
 - **125,630** phone lines
 - **443,700** hand-held scanners.
- The Postal Service has **110 petabytes** of storage capacity — equivalent to playing more than **244,000 years** of songs on an MP3 player, with no repeats.

25
MILLION
emails blocked
monthly

Fact #694 | Updated: March 17, 2023

Roughly 25 million emails received from external senders were blocked monthly in 2022 to ensure the safety of the Postal network and email users.

With one of the largest corporate email systems, the Postal Service handled more than **5 million** legitimate emails a day in 2022, delivered to more than **185,000** email accounts. But some emails are blocked due to:

- Spam: More than **5 million** spam email messages were blocked monthly.
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- Phishing: More than **675,000** phishing email messages were blocked monthly.
- On average, 25 percent of the **101 million** email messages received from external senders were blocked monthly for the safety of the Postal Service network and email users.

110
petabytes of
storage

Fact #690 | Updated: March 17, 2023

The Postal Service has 110 petabytes of storage capacity — equivalent to playing more than 244,000 years of songs on an MP3 player, with no repeats.

DATA driven

Fact #654 | Updated: March 20, 2023

The Postal Service uses data not only to ensure its operations run smoothly, but also to help businesses make better use of the mail. Its mission is to provide the right information to the right people in real time using advanced technology.

TECHNOLOGY enabled

Fact #653 | Updated: March 20, 2023

The Postal Service uses a vast network of people and advanced technologies to collect, process, transport and accurately deliver the nation's mail in an increasingly digital world.

PATENTLY the best

Fact #647 | Updated: March 20, 2023

Patently the best. The United States Patent and Trademark Office has issued more than 500 patents to the United States Postal Service.

LEAVING our mark

Fact #646 | Updated: March 20, 2023

Leaving a mark! The Postal Service has 385 domestic and 1,000 foreign trademark registrations.

MASTER of our domains

Fact #645 | Updated: March 20, 2023

Master of our domains. The Postal Service owns 1,958 internet domains.

85 BILLION Seamless mail pieces

Fact #545 | Updated: March 20, 2023

The Seamless Acceptance program automates the payment verification of commercial mailings by leveraging electronic documentation (eDoc), Intelligent Mail barcodes and information collected from both handheld sampling devices and mail processing equipment scans. In 2022, the Seamless Acceptance program accepted 85.8 billion mail pieces from 2,174 mailers.

1,026 eInduction mailers

Fact #544 | Updated: March 20, 2023

The eInduction process simplifies mail induction by using eDoc, Intelligent Mail container barcodes and handheld scanner technologies to verify the payment and preparation of commercial mail containers. In 2022, 1,026 mailers took advantage of eInduction.

\$42 BILLION EPS revenue

Fact #543 | Updated: March 20, 2023

The Enterprise Payment System (EPS) allows customers to pay for and manage their use of Postal Service products and services online, using an integrated single payment account. In 2022, EPS collected \$42.2 billion in revenue, which is a 53 percent increase over 2021.

\$15 BILLION eVS revenue

Fact #541 | Updated: March 20, 2023

The Electronic Verification System (eVS) allows high-volume package mailers and package consolidators to document and pay for postage, including extra service fees, using electronic manifest files. In 2022, eVS processed 4.8 billion packages from 3,911 customers and collected \$15.4 billion in revenue.

\$131 MILLION in short-paid revenue

Fact #540 | Updated: March 20, 2023

The Automated Package Verification (APV) program automates the detection and collection of postage due for mail pieces with insufficient postage using automated package processing equipment. The APV program collected \$131.2 million in short-paid revenue in 2022.

STAMP printing technology

Fact #512 | Updated: March 20, 2023

In 2022, the Postal Service released several stamps that highlighted new and different stamp printing technologies.

In 2022, the Postal Service released several stamps that highlighted stamp printing technologies.

- The Lunar New Year — Year of the Tiger stamp, part of the Celebrating Lunar New Year stamp series, had intricate gold and purple foil in the stamp artwork and selvage.
- Women Cryptologists of World War II featured a design that incorporated type written in code with a special cipher printed on the back of the stamp pane.
- Mountain Flora note cards were printed and embossed on matte paper to give the designs texture and dimension that resembled letter-press printing.
- The Music Icons: Pete Seeger stamp poster was screen printed in three colors and in limited quantities with the stamp affixed.
- The Charles M. Schulz stamp pane was featured in a letter-writing kit with self-mailing sheets of paper with stickers.

SYSTEMS At Work

Fact #396 | Updated: March 20, 2023

The daily operations performed by the Postal Service depend on an astonishing network of people and technologies that collect, transport, process and deliver the nation's mail.

Innovative Technologies — Systems at Work

The daily operations performed by the Postal Service depend on an astonishing network of people and technologies that collect, transport, process and deliver the nation's mail.

- The Postal Service operates hundreds of mail processing and distribution centers / plants across the country. The employees in these facilities accept, sort and dispatch the nations mail.
- To move mail using surface transportation, the Postal Service drove more than 1.8 billion miles in 2022 — more than 24.5 million trips in more than **25,000** box trucks and tractor-trailers daily.
- To move mail through the air, the Postal Service flies **6 million** pounds of mail per day, using more than 140 domestic airports.
- The Los Angeles CA Processing and Distribution center is the largest processing facility at 1.725 million square feet.
- The Postal Service deployed four electric yard tractors at the Richmond, CA, processing center in 2019. These tractors are used to move trailers around postal property.
- The Postal Service is the world leader in optical character recognition (OCR) technology, with machines reading nearly 98 percent of all hand-addressed letters and 99.5 percent of machine-printed mail.
- The Postal Service has deployed **365** automated guided vehicles (AGVs) in 25 facilities. AGVs use sensors and navigation technology to move around processing facilities without human involvement.

- The Postal Service has one of the largest material-handling systems in the world for moving mail. There are more than 200 miles of conveyors within postal facilities.
- The Postal Service has the largest gantry robotic fleet in the world using **165** robotics systems to move **300,000** mail trays per day.

The Postal Service operates more than **8,500** pieces of automated equipment that processes and sorts nearly half the world's mail.

- The largest piece of automated equipment, the **Enhanced Package Processing System (EPPS)**, sorts packages at **25,000** pieces per hour
- The **Flex Rover Sorter (FRS)** is a wheeled robot that sorts large and non-machinable packages into containers. There are more than **600** rovers deployed at 35 sites across the country.
- The **High Output Package Sorter (HOPS)** is the newest piece of automated equipment. It can sort packages at a rate of 8,500 pieces per hour. There are 4 systems running and additional 9 to be deployed in late 2023.
- The **Automated Delivery Unit Sorter (ADUS)** sorts packages and bundles of mail at a rate of **3,400** pieces per hour with a sort accuracy of 99.95 percent
- The **Robotic Containerization System (RCS)** sorts trays and automatically loads rolling containers or pallets
- The **Advanced Facer Canceller System (AFCS)** positions letter mail and postmarks stamps at **36,000** pieces per hour
- The **Delivery Barcode Sorter (DBCS)** reads the barcodes and sorts letters at **36,000** pieces per hour
- The **Automated Flat Sorting Machine (AFSM)** sorts flat mail at **17,000** pieces per hour
- The **Automated Package Processing System (APPS)** sorts packages and bundles of mail at **9,500** pieces per hour
- The **High Throughput Parcel Sorter (HTPS)** sorts packages and bundles at **15,000** pieces per hour
- The **Automated Parcel and Bundle Sorter (APBS)** sorts packages and bundles of mail at **6,500** pieces per hour
- **Tray sorting machines** sort more than **10 million** trays per day through conveyor systems
- **Mobile Delivery Devices (MDDs)** provide real-time scanning for daily delivery operations. There are more than **285,000** MDDs in use nationwide.
- Check out the **Systems at Work** (<https://www.youtube.com/watch?v=WX16-52bHvg>) video for more information [youtube.com/watch?v=WX16-52bHvg](https://www.youtube.com/watch?v=WX16-52bHvg) (<http://www.youtube.com/watch?v=WX16-52bHvg>)

18
million trays

Fact #394 | Updated: March 20, 2023

Tray sorting machines sort more than 10 million trays per day through conveyor systems.

8,500
PIECES
of processing
equipment

Fact #384 | Updated: March 20, 2023

The Postal Service operates more than 8,500 pieces of automated equipment that processes and sorts nearly half the world's mail.

285,000
Mobile Delivery
Devices

Fact #374 | Updated: March 20, 2023

Mobile Delivery Devices (MDDs) provide real-time scanning for daily delivery operations. There are more than 285,000 MDDs in use nationwide.

48,700
point-of-sale
terminals

Fact #365 | Updated: March 20, 2023

The Postal Service maintains 48,700 point-of-sale terminals and 2,788 self-service retail kiosks. Retail Systems Software (point-of-sale software) is used to serve customers and their mailing and shipping needs at approximately 20,253 locations. This includes business partners, full window service and military.

6.5
MILLION
corporate emails
daily

Fact #338 | Updated: March 20, 2023

With one of the largest corporate email systems, in 2022, the Postal Service handled more than 6.5 million legitimate emails a day delivered to more than 185,000 email accounts.

Staying connected

The Postal Service has one of the world's largest computer networks — linking more than 34,000 facilities and connecting hundreds of thousands of employees and hundreds of systems.

In 2022 some emails were blocked due to:

- **Spam:** More than **5 million** spam email messages were blocked monthly.
- **Content:** More than **16 million** emails were blocked monthly due to malicious content including phishing, brand spoofing and suspicious URLs being detected.
- **Malware:** More than **5,000** email messages were blocked monthly due to malware.
- **Phishing:** More than **675,000** phishing email messages were blocked monthly.
- On average, 25 percent of the **101 million** email messages received from external senders were blocked monthly for the safety of the Postal Service network and email users.
-

OUTER
SPACE
postage stamp

Fact #332 | Updated: March 20, 2023

Out of this world! A postage stamp was inside the New Horizons spacecraft that made a flyby of Pluto in July 2015. That's the farthest distance traveled by a postage stamp - more than 3 billion miles. So noted by the Guinness World Records.

The "*Pluto: Not Yet Explored*" 29-cent stamp was part of a set of solar system stamps that were issued in 1991.



CONNECTING USPS and mailers

Fact #324 | Updated: March 19, 2023

Postal Customer Councils (PCCs). These Postal Service-affiliated networks connect business mailers with local Post Office leadership to develop more effective and profitable mailings through training and information sharing. Since the 1960s, PCCs have been the go-to local resource for helping mailers learn, innovate and build their business. More information can be found at postalpro.usps.com/pcc.

Find more information at postalpro.usps.com/pcc (<http://postalpro.usps.com/pcc>).

MAILERS providing technical advice

Fact #323 | Updated: March 19, 2023

Postmaster General's Mailers Technical Advisory Committee (MTAC). Representing select mailing associations, this group works to enhance the value of mail by providing technical advice and recommendations to the Postal Service. More information can be found at postalpro.usps.com/mtac.

36,000 stamps postmarked per hour

Fact #314 | Updated: March 20, 2023

The Advanced Facer Cancellor System positions letter mail and postmarks stamps at 36,000 pieces per hour.

The daily operations performed by the Postal Service depend on an astonishing network of people and technologies that collect, transport, process and deliver the nation's mail.

200 miles of conveyors

Fact #313 | Updated: March 20, 2023

The Postal Service is one of the largest material-handling systems in the world for moving mail. There are more than 200 miles of conveyors within postal facilities.

OPTICAL character recognition

Fact #312 | Updated: March 20, 2023

The Postal Service is the world leader in optical character recognition technology, with machines reading nearly 98 percent of all hand-addressed letters and 99.5 percent of machine-printed mail.

TRACKING Intelligent Mail

Fact #292 | Updated: March 20, 2023

EDDM
more than \$4B
in revenue

Fact #291 | Updated: March 20, 2023

A unique Intelligent Mail barcode identifies individual pieces of mail, trays, sacks and containers to track them through the postal processing system from induction to delivery.

Every Door Direct Mail - EDDM - is an online service that uses demographic data to help business mailers target their marketing mail pieces to customers in a select neighborhood, city or ZIP Code. Since 2011, EDDM has resulted in more than 30 billion pieces of mail and \$4.3 billion in revenue.



The USPS Printer Directory provides customers free access to local print, design and mail preparation services for Every Door Direct Mail and other direct mail products through a searchable database and mapping program. More than 700 listings populate the directory that serves small and medium-size businesses nationwide.

**52
MILLION**
Informed
Delivery
Customers

Fact #203 | Updated: March 19, 2023

With Informed Delivery service, you can digitally preview your incoming mail and manage your packages from a computer, tablet or mobile device. More than 52 million customers have enrolled since it was launched in 2017.

Informed Delivery provides eligible residential customers with a digital preview of their household's incoming mail scheduled to arrive soon. Users can view greyscale images of the exterior, address side of incoming letter-sized mail pieces (not the inside contents) via email or an online dashboard.

Informed Delivery also allows customers to track packages delivered by the Postal Service and see when they will be delivered.

For more information and to sign up, go to usps.com/informedelivery (<http://usps.com/informedelivery>).



443,700
handheld
scanners

Fact #38 | Updated: March 1, 2023

Our communications network supports and maintains more than 97,650 desktop computers, 86,460 notebook computers, 45,320 printers, 25,590 smartphones, 125,630 phone lines and 443,700 handheld scanners.

165
robotics systems

Fact #36 | Updated: March 1, 2023

The Postal Service has the largest gantry robotic fleet in the world using 165 robotics systems to move 300,000 mail trays per day.

Security.

Law Enforcement. Preserving the Trust.

We protect you and your mail.

The U.S. Postal Inspection Service is the federal law enforcement, crime prevention, and security arm of the U.S. Postal Service. Founded by Benjamin Franklin and established on August 7, 1775, the Inspection Service is one of the nation's oldest federal law enforcement agencies.

POSTAL INSPECTION SERVICE

Fact #815 | Updated: March 17, 2023

Enforcing the law. Established Aug. 7, 1775. The U.S. Postal Inspection Service enforces federal laws, prevents crimes and keeps customers, employees and the mail safe.

It's one of the oldest law enforcement agencies in the nation. Postal Inspectors remain on the heels of the criminals — targeting theft, disrupting drug traffickers, warning about fraud scams and more.

The Inspection Service does this with approximately 2,400 employees — including nearly 1,300 Postal Inspectors, roughly 500 uniformed Postal Police Officers and 600 professional, technical and administrative support personnel — all working to ensure America's confidence in the U.S. Mail.

FIRST African American Inspector

Fact #697 | Updated: March 17, 2023

The first known African American postal inspector was Isaac Myers, Baltimore, MD, 1870.



Isaac Myers served from 1870 until 1879. During his employment he helped solve a number of notorious cases.

DELIVERING Justice to Opioid Dealers

Fact #684 | Updated: March 20, 2023

The Inspection Service is committed to using the most advanced technology to stop fentanyl traffickers.

Delivering Justice to Opioid Dealers

Postal Inspectors use data, forensics and citizens' tips to protect Americans and apprehend opioid dealers who send illegal drugs through the mail.

- 3,158 synthetic opioids seizures by the Inspection Service between FY 2018 and FY 2022
- 5,083 pounds of synthetic opioids seized by the Inspection Service between FY 2018 and FY 2022
- 1,334 synthetic opioid seizures totaling 3,255 pounds in FY 2022
- More information can be found at [uspis.gov/the-opioid-epidemic](https://gcc02.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.uspis.gov%2Fthe-opioid-epidemic&data=04%7C01%7CCFisher%40uspis.gov%7C7ceac6746d43) (https://gcc02.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.uspis.gov%2Fthe-opioid-epidemic&data=04%7C01%7CCFisher%40uspis.gov%7C7ceac6746d43)

Since fall 2019, the Inspection Service has noted there have been no fentanyl seizures directly from China. Furthermore, since 2020, a vast majority of synthetic opioids and methamphetamine seizures originated along the U.S. Southwest border. In 2022, Postal Inspectors conducted phase two of its Southwest Border Initiative, resulting in the seizure of 170 pounds of methamphetamine, 136 pounds of fentanyl, 56 pounds of cocaine, 4.1 pounds of PCP, 19 pounds of amphetamine and more than \$465,000 in illicit proceeds.

2,110
arrests

Fact #674 | Updated: February 28, 2022

In 2022, the Inspection Service reported 2,110 arrests pertaining to illegal narcotics-related cases.

Keeping America's postal system secure — 2022 stats

- 4,291 arrests. 3,947 convictions. Primarily prohibited mail, mail theft, and assaults and robberies of employees.
- More than \$1 million in misappropriated or stolen mail transport equipment recovered.
- 1,804 suspicious mail incidents investigated.
- 2,110 arrests for illegal narcotics cases.
- 6,946 responses to reports of violent crime activity, including 581 credible threats and assaults against postal employees. 232 arrests. 155 convictions.
- 1,566 assets seized worth more than \$402 million.
- Investigated the use of mail in the sexual exploitation of children. Six investigations. Three arrests. Five convictions. To date, more than 20,000 child sexual abuse victims identified.
- More than 900,000 items, including 474 terabytes of data, examined by forensic scientists and specialists in the Postal Inspection Service's Forensic Laboratory Services. 1,780 suspects identified.

OPERATION Protect Veterans

Fact #330 | Updated: March 20, 2023

1,566

assets seized

Fact #329 | Updated: March 19, 2023

FIRST FEMALE

Postal
Inspectors, 1971

Fact #327 | Updated: March 19, 2023

Postal Inspectors, in partnership with AARP, promoted Operation Protect Veterans to raise awareness of scams that target military veterans. In 2020, a Postal Inspector testified before the Senate Special Committee about Operation Protect Veterans. Also, the Inspection Service launched a special web page dedicated to Operation Protect Veterans at <https://www.uspis.gov/veterans>.

The Inspection Service seized 1,566 assets worth \$402 million.

In 1971, the Postal Inspection Service became one of the first federal law enforcement organizations to hire female agents.

The U.S. Postal Inspection Service enforces federal laws, prevents crimes and keeps customers, employees and the mail safe. It's one of the oldest law enforcement agencies in the nation. These days our Inspectors remain on the heels of the criminals — targeting theft, disrupting drug traffickers, warning about fraud scams and more.

The Inspection Service does this with approximately 2,400 employees, including nearly 1,300 Postal Inspectors, roughly 500 uniformed Postal Police Officers and 600 professional, technical and administrative support personnel ensuring America's confidence in the U.S. Mail.

900,000

items examined

Fact #326 | Updated: March 19, 2023

EMMY AWARD

winning TV show

Fact #325 | Updated: March 19, 2023

In 2022, forensic scientists and specialists at the Postal Inspection Service's state-of-the-art National Forensic Laboratory examined more than 900,000 physical evidence items. 1,780 suspects were identified.

The Inspection Service uses various media platforms to educate the American public about scams and how to avoid them. A weekly TV series, The Inspectors, was based on real-life Postal Inspection Service cases. 104 episodes of the Emmy Award-winning scripted drama ran for four seasons on network television, reaching more than 200 million viewers.

EDUCATION

for consumers

Fact #317 | Updated: March 20, 2023

National Consumer Protection Week. During the Federal Trade Commission's annual awareness campaign, the Postal Service and U.S. Postal Inspection Service provide customers with education, tools and information to combat identity theft and mail fraud. More information can be found at consumer.ftc.gov/features/national-consumer-protection-week.

The Postal Inspection Service works aggressively and takes all practicable measures to ensure the sanctity and security of the U.S. Mail.

KEEPING AMERICA'S POSTAL SYSTEM SECURE — 2022 STATS

- ⊗ 4,291 arrests. 3,947 convictions. Primarily prohibited mail, mail theft, and assaults and robberies of employees.
- ⊗ More than \$1 million in misappropriated or stolen mail transport equipment recovered.
- ⊗ 1,804 suspicious mail incidents investigated.
- ⊗ 2,110 arrests for illegal narcotics cases.
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- ⊗ 1,566 assets seized worth more than \$402 million.
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- ⊗ More than 900,000 items, including 474 terabytes of data, examined by forensic scientists and specialists in the Postal Inspection Service's Forensic Laboratory Services. 1,780 suspects identified.

1,804
suspicious mail
incidents

Fact #299 | Updated: March 20, 2023

Postal Inspectors responded to and investigated 1,804 suspicious mail incidents in 2022.

\$1 M
equipment
recovered

Fact #298 | Updated: March 20, 2023

Postal Inspectors in 2022 recovered misappropriated or stolen mail transport equipment worth more than \$1 million.

WE ARE
secure

Fact #88 | Updated: March 8, 2023

We're secure. U.S. Mail is protected by more than 200 federal laws enforced by the Postal Inspection Service, one of the nation's oldest law enforcement agencies.

4,291
arrests

Fact #41 | Updated: March 8, 2023

In 2022 Postal Inspectors reported 4,291 arrests and 3,947 convictions related to postal crimes, primarily those involving mail theft, mail fraud and prohibited mailings.

Map facts

Discover fun and interesting geographic facts about the U.S. Postal Service!

LARGEST ZIP in Contiguous US

Fact #971 | Updated: March 17, 2023

The largest ZIP Code in the contiguous U.S. is 89049, Tonopah, NV, at 10,821 square miles.

Twenty-four of the top 25 largest ZIP Codes in the country are located in Alaska – ranging from the largest, 99734, at more than 30,000 square miles to 99741 at 7,600 square miles. The 14th spot goes to Nevada, 89049.



LARGEST ZIP in continental US

Fact #969 | Updated: March 17, 2023

The largest ZIP Code in the continental U.S. is 99734, Prudhoe Bay, AK, at 30,683 square miles.

Twenty-four of the top 25 largest ZIP Codes in the country are located in Alaska – ranging from the largest, 99734, at more than 30,000 square miles to 99741 at 7,600 square miles. The 14th spot goes to Nevada, 89049.



The U.S. Postal Service Headquarters building is located in Washington, D.C., just a few blocks south of the National Mall.

Postal Service Headquarters, 1973–Present

Vlastimil Koubek designed the present Postal Service Headquarters building, which is located in Washington, D.C., just a few blocks south of the National Mall.



Post Office Department Headquarters, 1899–1934

This granite building on Pennsylvania Avenue, not far from the White House, was the last to simultaneously house both postal headquarters and the Washington, D.C., Post Office. Horse-drawn wagons brought mail to the building in its early years. By the time postal Headquarters moved to a larger building, almost all mail was carried by motor vehicles.



POSTMASTER LINCOLN

Fact #774 | Updated: March 17, 2023

On May 7, 1833, 24-year-old Abraham Lincoln was appointed Postmaster of New Salem, Illinois. Lincoln served until the office was closed May 30, 1836.

Two postmasters became U.S. Presidents later in their careers — Abraham Lincoln and Harry Truman. Truman held the title and signed papers but immediately turned the position and its pay over to an assistant. Lincoln was the only President who served as a Postmaster.

On May 7, 1833, 24-year-old Lincoln was appointed Postmaster of New Salem, Illinois. Lincoln served until the office was closed May 30, 1836. Postal records show that Lincoln earned \$55.70 as Postmaster in fiscal year 1835 and \$19.48 for one quarter's work in fiscal year 1837. Besides his pay, Lincoln, as Postmaster, could send and receive personal letters free and get one daily newspaper delivered free. Mail arrived once a week. If an addressee did not collect the mail, as was the custom, Lincoln delivered it personally — usually carrying the mail in his hat. Even then, Lincoln was “Honest Abe.”

Reportedly, when the New Salem Post Office was discontinued, Lincoln had a balance of \$16 or \$18, which he took with him to Springfield, Illinois. Months later, while his close friend Dr. A. G. Henry was visiting, a Post Office agent called on Lincoln to collect the funds. Henry knew that Lincoln had been in financial straits and feared that he might not have the money. Henry recalled that just as he was about to offer Lincoln a loan, the future President:

“. . . went over to his trunk at his boarding house, and returned with an old blue sock with a quantity of silver and copper coin tied up in it. Untying the sock, he poured the contents on the table and proceeded to count the coin, which consisted of such silver and copper pieces as the country-people were then in the habit of using in paying postage. On counting it up there was found the exact amount, to a cent, of the draft, and in the identical coin which had been received. He never used, under any circumstances, trust funds.”



SHIP
mail delivery

Fact #772 | Updated: March 17, 2023

Ship Ahoy! The JW Westcott is a 45-foot contract mail boat out of Detroit that delivers mail to passing ships on the Detroit River. The JW Westcott has its own ZIP Code — 48222.



This is the J.W. *Westcott II* approaching a Canadian freighter on the Detroit River

POST OFFICE with walk-in freezers

Fact #770 | Updated: March 17, 2023

The Peach Springs, AZ, Post Office has walk-in freezers for food destined for delivery by mule train to the bottom of the Grand Canyon.



STAMPS in caves

Fact #768 | Updated: March 17, 2023

No troglodytes here! The Stamp Fulfillment Service facility, located in Kansas City, MO, is located in a limestone cave 150 feet beneath the ground. It is the Postal Service's only facility located underground.

The consistent, year-round temperatures and humidity levels in the caves allow the stamps to be maintained in mint-quality condition. The underground facility also keeps the inventory and employees safe from snow, flooding, winds and tornadic activity common in the Midwest.

MULE TRAIN delivery

Fact #310 | Updated: March 20, 2023

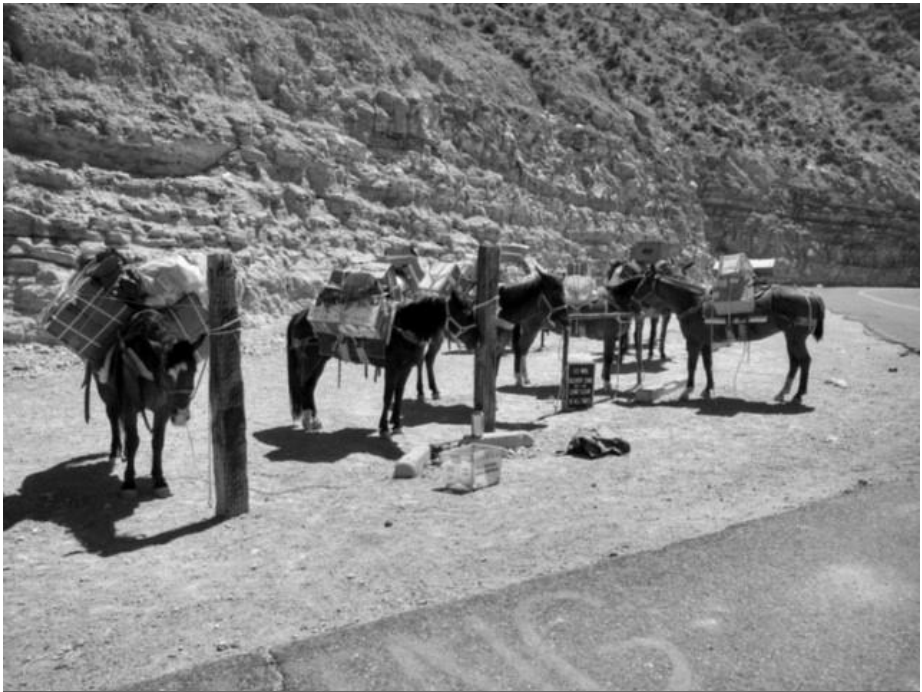
The most unusual delivery method used by the Postal Service is a mule train in Arizona. The mules carry mail, food and supplies down a 9-mile trail to the Havasupai Indians at the bottom of the Grand Canyon.

Got mules? The most unusual mode of delivery used by the Postal Service is the mule train.

Since the 1930s, mules have been carrying mail and goods to the Havasupai people located inside the Grand Canyon.

- 10-22 mules are used daily, along with one wrangler on horseback, 5 days a week, traveling 9 miles down into the canyon to the Supai Post Office.
- It takes **3 hours** to get down and **5 hours** to get back up
- On the way back up, the wrangler untethers the mules and sends them back up on their own
- Each mule can carry up to **200 pounds** and the weight is loaded equally on each side for balance

- The Supai Post Office has a special Mule Train postmark

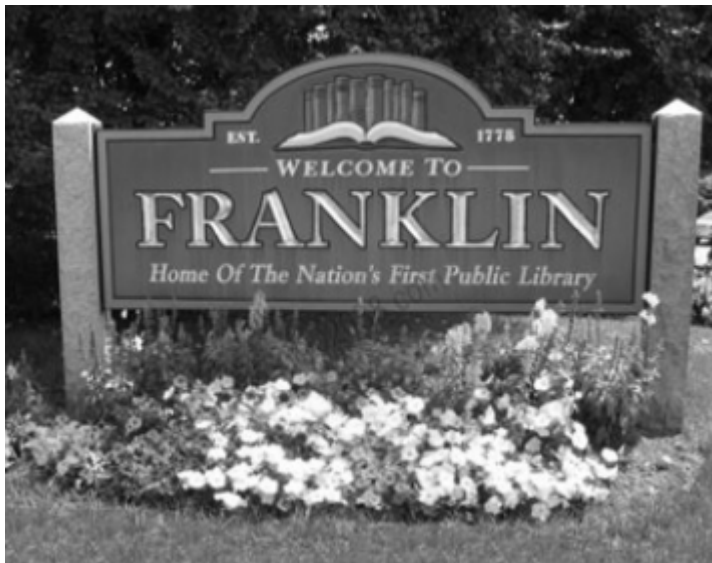




MOST COMMON city names

Fact #309 | Updated: March 20, 2023

Ben, this one's for you! Franklin is the most common city name — 28 of them — with Clinton, Madison and Washington tied for second (27 each) and Chester, Greenville, Marion and Springfield at third (25). The most common Post Office name is Clinton, with 26 locations, followed by Madison at second (25) and Franklin and Washington tied for third (24).



**33 MILE
LONG
Main Street**

Fact #308 | Updated: March 20, 2023

The longest Main Street in the country is located in Island Park, ID, and is 33 miles long.



**21,569
Main streets**

Fact #307 | Updated: March 20, 2023

Main Street America is here and here and... The most common street name in the country is Main —21,569 of them — followed by Second with 17,196, Third with 16,002 and First with 14,963.

50,605
deliveries

Fact #279 | Updated: March 17, 2023

The ZIP Code with the most street deliveries is Cathedral Station, NY, 10025, with 50,605!

COLDEST
Post Office

Fact #276 | Updated: March 19, 2023

Our Post Office in Utqiagvik, North Slope of Alaska -- formerly Barrow (99723) and Wainwright (99782) -- experiences the coldest temperatures.

1.04 MILE
delivery route

Fact #151 | Updated: March 19, 2023

The shortest rural delivery route is route 015 in Ball Ground, GA — 1.04 miles daily, delivering to 78 boxes.

187.5 MILE
delivery route

Fact #150 | Updated: March 19, 2023

The longest rural delivery route is in Bloomfield, IA. The carrier travels 187.5 miles daily and delivers to 247 boxes.

12345
easiest to
remember

Fact #149 | Updated: March 19, 2023

The easiest to remember ZIP Code is 12345, a unique ZIP Code for General Electric in Schenectady, NY.

HIGHEST
ZIP Code
number

Fact #148 | Updated: March 19, 2023

The highest ZIP Code number is 99950 in Ketchikan, AK.

LOWEST
ZIP Code
number

Fact #147 | Updated: March 19, 2023

The lowest ZIP Code number is 00501, unique for the Internal Revenue Service in Holtsville, NY.

DELIVERY
dock-to-dock

Fact #146 | Updated: March 19, 2023

Dock-to-dock delivery on the Magnolia River in Alabama. A 15-foot contract mail boat delivers to 176 dock-side mailboxes on a 31-mile stretch of the river.

**POST
OFFICE**
most needing a
bridge

Fact #143 | Updated: March 19, 2023

The Post Office in most need of a bridge is in Point Roberts, WA. It can be reached by car only by driving through British Columbia, Canada. Only a boat or float plane can travel directly there.



**2ND
OLDEST**
Post Office

Fact #141 | Updated: March 19, 2023

The second oldest Post Office location is in Castine, ME, from 1833.

OLDEST Post Office

Fact #140 | Updated: March 8, 2023

The Hinsdale, NH, Post Office (03451) has been located in the same building since 1816.

LARGEST retail space

Fact #139 | Updated: March 8, 2023

The largest U.S. Postal Service retail space is the James A. Farley Post Office in New York, NY (10001), at 33,100 square feet.

SMALLEST POST OFFICE

Fact #138 | Updated: March 8, 2023

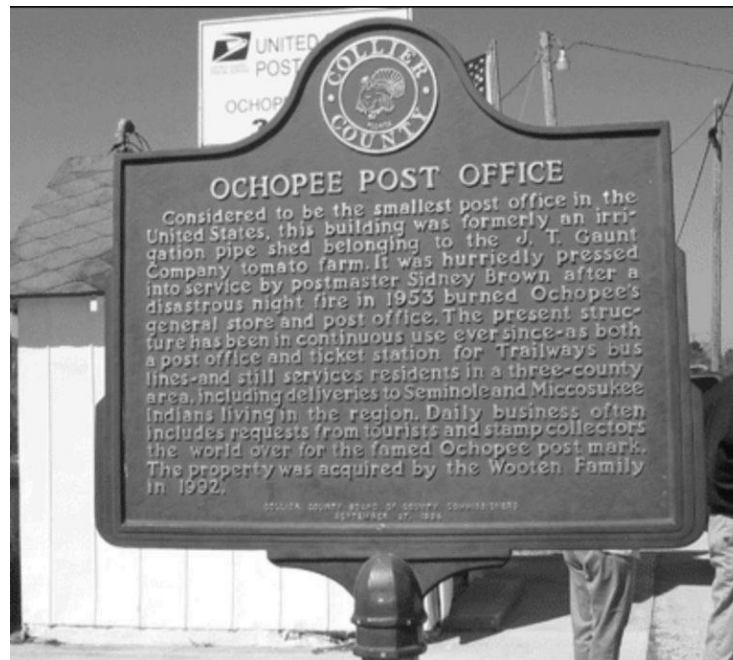
The smallest Post Office is located in Ochopee, FL (34141) and is 61.3 square feet. The building used to be a storage facility for irrigation pipes of an adjacent tomato farm. It was converted into a Post Office in 1953, after a fire that destroyed a previous Post Office and general store.

There is a sign beside the office that reads:

OCHOPEE POST OFFICE

Considered to be the smallest post office in the United States, this building was formerly an irrigation pipe shed belonging to the J.T. Gaunt Company tomato farm. It was hurriedly pressed into service by postmaster Sidney Brown after a disastrous night fire in 1953 burned Ochopee's general store and post office. The present structure has been in continuous use ever since – as both a post office and ticket station for Trailway's bus lines – and still services residents in a three-county area, including deliveries to Seminole and Miccosukee Indians living in the region. Daily business often includes requests from tourists and stamp collectors the world over for the famed Ochopee postmark. The property was acquired by the Wooten Family in 1992.

— Collier County Board of County Commissioners



STUCK in the middle

Fact #137 | Updated: March 8, 2023

The most centered Post Office within the 48 contiguous states is located in Lebanon, KS.

MOST CENTRAL

Post Office of
them all

Fact #136 | Updated: March 8, 2023

The most centered Post Office within all 50 states is located in Belle Fourche, SD.

NORTHMOST Utqiagvik, AK

Fact #134 | Updated: March 8, 2023

The northernmost post office location within the 50 states is in Utqiagvik, AK (formerly Barrow).

NORTHMOST within 48 states

Fact #133 | Updated: March 8, 2023

The northernmost Post Office location within the 48 contiguous states is in Angle Inlet, MN.

SOUTHMOST within the 50 states

Fact #132 | Updated: March 8, 2023

The southernmost Post Office location within the 50 states is located in Naalehu, HI.

SOUTHMOST within 48 states

Fact #131 | Updated: March 8, 2023

The southernmost Post Office location within the 48 contiguous states is located in Key West, FL.

EASTMOST within the 50 states

Fact #130 | Updated: March 8, 2023

The easternmost Post Office location in the 50 states is in Lubec, ME.

WESTMOST within the 50 states

Fact #129 | Updated: March 8, 2023

The westernmost Post Office location in the 50 states is in Adak, AK.

WESTMOST in the 48 contiguous states

Fact #128 | Updated: March 8, 2023

The westernmost Post Office location in the 48 contiguous states is in La Push, WA.

WETTEST U.S. Post Office

Fact #127 | Updated: March 8, 2023

The wettest Post Office is at Mt. Waialeale, near the Kapaa Post Office in Hawaii.

LOWEST U.S. Post Office

Fact #126 | Updated: March 8, 2023

The lowest U.S. Post Office is located in Death Valley, CA (92328), at 282 feet below sea level. This is also the driest and hottest Post Office location.

HIGHEST U.S. Post Office

Fact #125 | Updated: March 8, 2023

The highest Post Office in the United States is located in Alma, CO (80420), at 10,578 feet above sea level.

Priority: YOU

Our priority is and always will be delivering great service that's affordable and dependable. When you ship with Priority Mail, you get free shipping supplies, flat-rate options, insurance included, USPS Tracking and easy online tools. It all adds up to one of the best values in the shipping business!

RIDE-ON Postal vehicle

Fact #1095 | Updated: March 20, 2023

KID FUN. A USPS-licensed ride-on vehicle from Kid Trax was honored in 2021 as one of the best toys of the year by Good Housekeeping and Parents magazines, as well as Toy Insider.



FASHION Collaboration

Fact #1094 | Updated: March 20, 2023

The Postal Service is routinely ranked among the most admired and trusted brands in the nation, so it's no surprise that businesses want to incorporate postal images and logos into their products.

In 2022, the skateboarding shoe and apparel company Vans unveiled a collection of licensed clothing, including sneakers, a cuffed beanie and a pullover hoodie.



FINGER printing services

Fact #1093 | Updated: March 20, 2023

The Postal Service is working with the Federal Bureau of Investigation to offer fingerprinting services at more than 80 locations nationwide.

Fingerprinting services are offered to customers applying for an identity history summary check, which is required for adoptions, visas and other purposes. After fingerprints are taken, the information is sent to the FBI for processing.



fingerprinting services

Californians can now complete many tasks that would normally require a visit to the Department of Motor Vehicles by using self-service kiosks at four Postal Service locations throughout the state.

With just a few taps, customers can complete many common DMV tasks through the kiosks, including renewing vehicle registration, receiving a replacement registration card or sticker, and obtaining a vehicle record.



DMV kiosks in CA

Fact #1092 | Updated: March 20, 2023

INFORMED GREETINGS

Fact #1091 | Updated: March 20, 2023

Informed Greetings blends the traditional “mail moment” with a modern digital experience by integrating a personalized digital message into the recipient’s Informed Delivery email when they send a physical greeting card.

Customers can also select artwork that complements their card from hundreds of designs in six different categories.



NEW Vehicles

Fact #1089 | Updated: March 20, 2023

NGDVs. Next Generation Delivery Vehicles. The Postal Service has placed an order for 106,000 vehicles with Oshkosh Defense. The order includes 66,000 electric vehicles, making it one of the largest electric fleets in the nation.



WE deliver!

Fact #641 | Updated: March 20, 2023

The Postal Service moves mail by planes, hovercraft, trains, trucks, cars, boats, ferries, helicopters, subways, bicycles, mules and feet.
#WeDeliverForYou

LABEL BROKER

Fact #725 | Updated: March 17, 2023

This service solves the ever-increasing problem of customers conducting business online and not being able to print shipping labels.

With Label Broker, customers can get a shipping label on their mobile device, in the form of a matrix barcode, directly from the merchant. The customer uses the code to print a label at a Post Office or on a printer

connected to *usps.com*. Label Broker is also the foundational technology that has enabled USPS Operation Santa to expand and evolve in a digital format.

For more information, go to www.usps.com/business/label-broker.htm (<http://www.usps.com/business/label-broker.htm>)



GLOBAL bargain

Fact #714 | Updated: March 16, 2023

The price of a First-Class postage stamp is a global bargain.

GLOBAL BARGAIN



FIRST-CLASS LETTER PRICES

Postage prices are nominal prices converted to USD as of Jan. 30, 2023

.POST Group

Fact #713 | Updated: March 17, 2023

The Postal Service is one of 37 members of the .POST Group. The UPU's .POST Group, created in 2013, is a trusted internet domain, established exclusively for the global postal sector and sponsored by the UPU.

The mission of the .POST Group is to support posts in providing their customers with reliable and secure web services.

The .POST Group promotes innovation, integration and inclusion of postal activities on a uniquely secure platform, employing a rigorous UPU community membership and authentication process to deliver a safe, uncompromised and trustworthy customer experience.

More information can be found at [upu.int/en/Universal-Postal-Union/About-UPU/Cooperatives-Boards/-POST-Group](http://www.upu.int/en/Universal-Postal-Union/About-UPU/Cooperatives-Boards/-POST-Group) (<http://www.upu.int/en/Universal-Postal-Union/About-UPU/Cooperatives-Boards/-POST-Group>)

EXPRESS MAIL Service Cooperative

Fact #712 | Updated: March 17, 2023

The Postal Service is a member of the Express Mail Service (EMS) Cooperative. The EMS Cooperative was created by the UPU in 1999 and consists of 174 postal operators. It allows access to more than 180-member countries to provide EMS — the UPU's fastest cross-border international postal product.

The Postal Service is a member of the **Express Mail Service (EMS) Cooperative**.

- The EMS Cooperative was created by the UPU in 1999 and consists of 174 postal operators. It allows access to more than 180-member countries to provide EMS — the UPU's fastest cross-border international postal product.
- The EMS global network has the largest number of customer access points in the world, serving more than 5 billion citizens of member posts.
- EMS postal operators have the largest last mile coverage worldwide, supported by the postal delivery network.
- More information can be found at [post/en/global-network](https://www.ems.post/en/global-network) (<https://www.ems.post/en/global-network>).

KAHALA Post Group

Fact #711 | Updated: March 17, 2023

The Postal Service is one of 11 members of the Kahala Post Group (KPG).

The Postal Service is one of 11 members of the **Kahala Posts Group (KPG)**.

- The KPG is an international alliance of the world's largest postal administrations that collaborate to improve international postal services.
- Launched in 2002 by six postal administrations, the KPG network accounts for almost half of the world's internationally recognized Express Mail Service (EMS) traffic.
- More information can be found at [co](http://www.kahalapostsgroup.com/) (<http://www.kahalapostsgroup.com/>)m.

INT'L post corporation

Fact #710 | Updated: March 17, 2023

The Postal Service is one of 25 members of the International Post Corporation (IPC). The IPC is a cooperative association of posts in North America, Europe and Asia Pacific.

The Postal Service is one of 25 members of the **International Post Corporation (IPC)**. The IPC is a cooperative association of posts in North America, Europe and Asia Pacific.

- Since 1989, the IPC has created solutions and services that are used by more than 180 posts worldwide and is the leading service provider of the global postal industry. Collectively, IPC members deliver 80-percent of global mail volumes — more than 330 billion mail pieces each year.
- More information can be found at *ipc.be* (<http://www.ipc.be/>).

UNIVERSAL Postal Union

Fact #709 | Updated: March 17, 2023

The Postal Service is a member of the Universal Postal Union (UPU), a United Nations' organization.

The Postal Service is a member of the **Universal Postal Union (UPU)**, a United Nations' organization.

- Established in 1874, the UPU, is the second-oldest international organization worldwide. It is headquartered in Bern, Switzerland.
- With its 192 member countries, the UPU is the primary forum for cooperation between posts. The UPU helps to ensure a truly universal network of products and services.
- More information can be found at *int*.

**6 M
POUNDS**
of mail fly each
day

Fact #708 | Updated: March 16, 2023

The Postal Service uses 140 domestic airports to fly six million pounds of mail each day.

\$1.7 B
International
Mail revenue

Fact #707 | Updated: March 16, 2023

International Mail is a \$1.7 billion business for the Postal Service.

**KNOWN
GLOBALLY**

Fact #706 | Updated: March 16, 2023

The Postal Service works closely with posts around the world to improve service and increase its annual share of the international shipping market.

- International Mail is a **\$1.7 billion** business within the Postal Service.
- Most of the International Mail revenue is generated from outbound services that allow customers in the United States to send mail and packages abroad.
- The Postal Service sends **3 million pounds** of international, military, and diplomatic mail and packages weekly, using 70 international airlines, composed of 11 US flag carriers and 19 foreign flag carriers, and their affiliates.
- Click-N-Ship allows customers to print shipping labels with postage for Global Express Guaranteed, Priority Mail International, Priority Mail Express International and First-Class Package International Service. For more information, go to *com/ship/* (<http://www.usps.com/ship/>).

POST OFFICE in a shipping container

Fact #666 | Updated: March 20, 2023

The Power, MT (59468) Post Office, built in 2019, is the first Post Office built using a shipping container.

UNSTAFFED 24/7 Post Office

Fact #640 | Updated: March 20, 2023

One of a kind. There is a 24-hour, unstaffed, self-service Post Office in Northern Virginia that allows customers to conduct most shipping and mailing transactions quickly and easily themselves. The Self-Service Post Office provides round-the-clock accessibility to PO Boxes, as well as self-service kiosks and an automated package drop. In 2022, nearly 9,000 customers used this convenient office.

In 2020, more than 8,000 customers took advantage of this convenient office.

\$131 MILLION in short-paid revenue

Fact #540 | Updated: March 20, 2023

The Automated Package Verification (APV) program automates the detection and collection of postage due for mail pieces with insufficient postage using automated package processing equipment. The APV program collected \$131.2 million in short-paid revenue in 2022.

TOP 5 usps.com pages

Fact #514 | Updated: March 20, 2023

The top five pages, on usps.com in 2022, in order of popularity, were USPS Tracking, COVID-19 tests, Informed Delivery, The Postal Store and Post Office Locator.

Top five pages on *com*, in order of popularity, in 2022:

1. **USPS Tracking** — 747 million users
2. **COVID-19 tests** — 146 million users
3. **Informed Delivery** — 105 million users
4. **The Postal Store** — 36 million users
5. **Post Office Locator** — 29 million users

SUNDAY package delivery

Fact #402 | Updated: March 20, 2023

Our Sunday best. The Postal Service continues to expand Sunday package delivery to meet the shipping needs of customers shopping online.

PRIORITY YOU!

Fact #400 | Updated: March 20, 2023

Priority: YOU! The Postal Service priority is and always will be serving you. With free shipping supplies, flat-rate options, \$50 worth of free insurance, improved tracking and easy online tools, Priority Mail offers you one of the best values in the shipping business.

Here's more you should know:

Priority Mail Express offers you overnight delivery to many U.S. locations with up to \$100 of insurance coverage included with most shipments.

With Priority Mail Flat Rate boxes and envelopes, there's no need to weigh or calculate postage of packages up to 70 pounds.

Priority Mail and Priority Mail Express boxes, envelopes and labels, as well as customs pouches for international mailing products are available at no charge. They can be ordered at *usps.com* and delivered to your door

or picked up at a local Post Office.

Priority Mail is the environmental choice — boxes are recyclable!

35
MILLION
Click-N-Ship
labels

Fact #397 | Updated: March 20, 2023

Click-N-Ship customers can print shipping labels with postage for Priority Mail Express, Priority Mail, Global Express Guaranteed, Priority Mail International, Priority Mail Express International and First-Class Package International Service. Click-N-Ship customers created more than 35 million labels, which generated more than \$450 million in sales in 2022.

Click-N-Ship allows customers to print shipping labels with postage for Priority Mail, Priority Mail Express, Global Express Guaranteed, Priority Mail International, Priority Mail Express International and First-Class Package International Service.

- **Click-N-Ship Loyalty Program** enables hundreds of thousands of Click-N-Ship business users to enjoy tiered levels of financial benefits and discounts when they use the application to ship Priority Mail and Priority Mail Express.

53M
visitors to mobile
site

Fact #380 | Updated: March 20, 2023

In 2022, there were more than 2.9 billion visits to m.usps.com, the USPS Mobile app, averaging more than 9.8 million visits per day.

- **The Post Office on your phone.** The Postal Service app — **USPS Mobile** — is available on Apple and Android platforms. Some of the most popular functions currently available on [com](https://usps.com) — USPS Tracking, Informed Delivery, Post Office Locator, ZIP Code Lookup, The Postal Store, calculating postage, holding mail, requesting Package Pickup, and ordering shipping supplies — are now available on most smart phones.
 - **The USPS Mobile app** was downloaded more than **5 million** times from the Apple App and Google Play stores.
 - More than **890 million** users visited the USPS Mobile site, representing 75 percent of the traffic.
 - In 2022, there were more than **2.9 billion** visits to usps.com from a mobile device.

5M
USPS Mobile
downloads

Fact #377 | Updated: March 20, 2023

There's a Post Office on your phone. In 2022, the Postal Service app -- USPS Mobile -- was downloaded more than 5 million times from the Apple App Store and Google Play Store.

The free usps.com iPhone app was launched in 2009.

Some of the most popular functions currently available on usps.com — [Informed Delivery \(https://facts.usps.com/innovation/#fact203\)](https://facts.usps.com/innovation/#fact203), USPS Tracking, Post Office Locator, ZIP Code Lookup, calculating postage,

holding mail, requesting Package Pickup and ordering shipping supplies — are now available on most smart phones.

48,700
point-of-sale
terminals

Fact #365 | Updated: March 20, 2023

The Postal Service maintains 48,700 point-of-sale terminals and 2,788 self-service retail kiosks. Retail Systems Software (point-of-sale software) is used to serve customers and their mailing and shipping needs at approximately 20,253 locations. This includes business partners, full window service and military.

\$301
MILLION
SSK revenue

Fact #364 | Updated: March 20, 2023

In 2022, the Postal Service received \$301.6 million in revenue from 2,788 postal self-service kiosks (SSK).

7.56
MILLION
passport
applications

Fact #346 | Updated: March 20, 2023

The Postal Service accepted 7.56 million passport applications in 2022.

Postal Service revenue from passport applications was \$337.3 million.

1,400
historic buildings

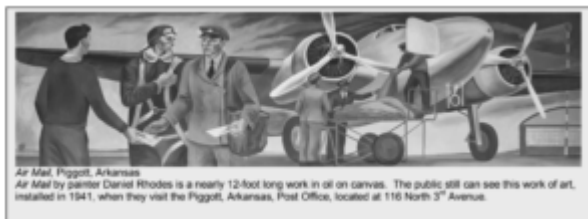
Fact #345 | Updated: March 5, 2023

More than 1,400 postal-owned buildings are listed on the National Register of Historic Places.

Our History is the History of America

They are treasures. But they're not hidden. Many of our buildings are historical properties. Inside -and outside – many of our Post Offices, you'll find impressive works of art that reflect the stories of our people and our nation.

- More than 1,400 postal-owned buildings are listed on the National Register of Historic Places. More information can be found at [gov/nr/research/](http://www.nps.gov/nr/research/) (<http://www.nps.gov/nr/research/>)
- More than 1,400 murals and/or sculptures from President Roosevelt's New Deal Programs are in our Post Offices around the nation.
- Five murals were featured on First-Class postage stamps in 2019
- *The United States Postal Service: An American History* is an entire publication dedicated to our history and can be found at usps.com/who-we-are/postal-history/welcome.htm.



47TH
if private sector

Fact #344 | Updated: March 20, 2023

If it were a private sector company, the Postal Service would rank 47th in the 2022 Fortune 500. In the 2022 Global Fortune 500 list, we ranked 151st.

MAILERS providing technical advice

Fact #323 | Updated: March 19, 2023

NPF annual industry conference

Fact #322 | Updated: March 19, 2023

Postmaster General's Mailers Technical Advisory Committee (MTAC). Representing select mailing associations, this group works to enhance the value of mail by providing technical advice and recommendations to the Postal Service. More information can be found at postalpro.usps.com/mtac.

National Postal Forum (NPF). The annual mailing industry conference provides educational and networking opportunities for thousands of business customers. Attendees learn about the latest mail trends and innovations through more than 100 workshops and seminars. More information can be found at npf.org.

More information can be found at npf.org.



MILITARY Care Kit

Fact #318 | Updated: March 20, 2023

The Postal Service is the best way to ship directly to APO, FPO and DPO locations. The Military Care Kit contains six Priority Mail Flat Rate boxes — two large-sized and four medium-sized — six address labels, one roll of tape and six customs forms, and can be ordered at no charge at usps.com/shop or by calling 800-610-8734.

The Military Care Kit — and the special pricing offered for APO, FPO and DPO destinations — makes it easy to send care packages to loved ones stationed overseas.

usps.com/shop (<http://usps.com/shop>)



BRANDED mailpieces

Fact #294 | Updated: March 20, 2023

EDDM more than \$4B in revenue

Fact #291 | Updated: March 20, 2023

With Picture Permit Indicia, commercial mailers can modify the permit imprint indicia on First-Class Mail and USPS Marketing Mail with a corporate logo, brand image or trademark to raise brand awareness and market products and services.

Every Door Direct Mail - EDDM - is an online service that uses demographic data to help business mailers target their marketing mail pieces to customers in a select neighborhood, city or ZIP Code. Since 2011, EDDM has resulted in more than 30 billion pieces of mail and \$4.3 billion in revenue.



The USPS Printer Directory provides customers free access to local print, design and mail preparation services for Every Door Direct Mail and other direct mail products through a searchable database and mapping program. More than 700 listings populate the directory that serves small and medium-size businesses nationwide.

33,641
total retail offices

Fact #223 | Updated: March 16, 2023

The Postal Service has 33,641 retail offices across the United States. This number includes contract locations. The Postal Service has 31,132 postal-managed retail offices.

31,132
Post Offices
Fact #226 | Updated: March 16, 2023

There are 31,132 Postal Service-managed retail offices in the United States. Including contract offices, there are 33,641 offices.

689.9 M
customer visits
Fact #221 | Updated: March 16, 2023

The Postal Service had 689.9 million customer visits in 2022.

52
MILLION
Informed
Delivery
Customers
Fact #203 | Updated: March 19, 2023

With Informed Delivery service, you can digitally preview your incoming mail and manage your packages from a computer, tablet or mobile device. More than 52 million customers have enrolled since it was launched in 2017.

Informed Delivery provides eligible residential customers with a digital preview of their household's incoming mail scheduled to arrive soon. Users can view greyscale images of the exterior, address side of incoming letter-sized mail pieces (not the inside contents) via email or an online dashboard.

Informed Delivery also allows customers to track packages delivered by the Postal Service and see when they will be delivered.

For more information and to sign up, go to usps.com/informeddelivery (<http://usps.com/informeddelivery>).



LARGEST retail space

Fact #139 | Updated: March 8, 2023

The largest U.S. Postal Service retail space is the James A. Farley Post Office in New York, NY (10001), at 33,100 square feet.

WE ARE a retail giant

Fact #98 | Updated: March 17, 2023

We are a retail giant. The Postal Service has the nation's largest retail network (33,641) — larger than Subway (22,884) — larger than Dollar General (18,378) — larger than Starbucks (15,778) — larger than McDonald's (13,683).

219,785 money orders

Fact #81 | Updated: March 17, 2023

The Postal Service issues 219,785 money orders daily.

During 2022, the Postal Service issued 66.4 million money orders.

\$1.1 MILLION online sales

Fact #78 | Updated: March 17, 2023

The Postal Service brings in \$1.1 million daily from online stamp and retail sales at The Postal Store at usps.com.

9.9 million visits

Fact #73 | Updated: March 17, 2023

There are 9.9 million daily visits to usps.com.

FREE package pickup

Fact #34 | Updated: March 1, 2023

With Package Pickup, you can go online to request Priority Mail Express and Priority Mail packages be picked up at your home or offices as part of your mail carrier's regular route — for free.

3.6 BILLION usps.com visits

Fact #28 | Updated: March 1, 2023

In 2022, usps.com recorded 3.6 billion visits -- averaging more than 9.9 million visitors each day. It's one of the most frequently visited government sites.

\$412 MILLION online sales

Fact #29 | Updated: March 1, 2023

In 2022, stamp and retail sales at The Postal Store on usps.com -- the official online Post Office -- totaled nearly \$412 million.

One Day in the Postal Service

Just One Day in the Life of the U.S. Postal Service . . . by the Numbers

Each day the Postal Service picks up, processes, and delivers millions of letters and packages. No single operation in the world comes close to this level of connectivity for so many households and businesses.

**9.9
MILLION**
people visit
usps.com daily

Fact #1053 | Updated: March 20, 2023

On average, 9.9 million people visit usps.com each day.

50,227
address
changes daily

Fact #1052 | Updated: March 20, 2023

On average, the Postal Service processes 50,227 address changes each day.

6,600
USPS Fleet of
Feet

Fact #1051 | Updated: March 20, 2023

There are 6,600 carriers who deliver mail entirely on foot. These carriers are our Fleet of Feet.

**23.8
MILLION**
packages
processed daily

Fact #1050 | Updated: March 20, 2023

On average, the Postal Service processes and delivers 23.8 million packages each day.

4,877
mail piece per
second

Fact #1049 | Updated: March 20, 2023

On average, the Postal Service processes 4,877 pieces of mail each second.

292,628
mail pieces per
minute

Fact #1048 | Updated: March 20, 2023

The Postal Service processes an average of 292,628 pieces of mail each minute.

421.4 M
mail pieces
processed daily

Fact #844 | Updated: March 16, 2023

The Postal Service processed and delivered an average of 421.4 M mail pieces daily in 2022.

**JUST 1
DAY**
in the Postal
Service

Fact #840 | Updated: March 17, 2023

Each day the Postal Service picks up, processes and delivers millions of letters and packages. No single operation in the world comes close to this level of connectivity for so many households and businesses.

Just One Day in the Life of the U.S. Postal Service . . . By the Numbers

Each day the Postal Service picks up, processes and delivers millions of letters and packages. No single operation in the world comes close to this level of connectivity for so many households and businesses.

Here's just ONE day in the life of the Postal Service. (Figures are averages.)

Here's just ONE day in the life of the Postal Service. (Figures are averages.)

260.3 M	— revenue received, in dollars.
170.6 M	— dollars paid to postal employees in salaries and benefits.
421.4 M	— number of mail pieces processed and delivered each day.
17.6 M	— average number of mail pieces processed each hour.
292,628	— average number of mail pieces processed each minute.
4,877	— average number of mail pieces processed each second.
162.1 M	— pieces of First-Class Mail processed and delivered.
23.8 M	— packages processed and delivered.
6,600	— number of letter carriers who deliver mail entirely on foot — <i>The USPS Fleet of Feet</i> .
50,227	— number of address changes processed.
5,844	— number of addresses added to our delivery network.
9.9 M	— number of people who visit <i>usps.com</i> .
1.13 M	— dollars spent at The Postal Store at <i>usps.com</i> .
219,785	— number of money orders issued.

6 M
POUNDS
of mail fly each
day

Fact #708 | Updated: March 16, 2023

The Postal Service uses 140 domestic airports to fly six million pounds of mail each day.

5,844
addresses
added daily

Fact #524 | Updated: March 20, 2023

The Postal Service added an average of 5,844 addresses to its delivery network every day in 2022.

162 M
PIECES
of mail
processed daily

Fact #523 | Updated: March 20, 2023

On average, the Postal Service processes and delivers 162.1 million pieces of First-Class Mail each day.

13.3
MILLION
pieces
processed each
hour

Fact #522 | Updated: April 23, 2024

On average, the Postal Service processes 318 million mail pieces each day, 13.3 million each hour, 221,080 each minute and 3,684 each second.

\$170.6
million

Fact #69 | Updated: March 17, 2023

Each day, \$170.6 million is paid to USPS employees in salaries and benefits.

\$260.3
million

Fact #47 | Updated: March 8, 2023

The Postal Service generates, on average, \$260.3 million in revenue per day

Serving communities.

The Postal Service is part of the fabric of the nation with employees making a difference in every community across the country. Here's a look at some of the programs and causes our organization supports.

FAMOUS POSTAL EMPLOYEES – PDF ([HTTPS://FACTS.USPS.COM/WP-CONTENT/UPLOADS/POSTAL-FACTS_INFOGRAPHICS_FAMOUS.PDF](https://facts.usps.com/wp-content/uploads/postal-facts_infographics_famous.pdf))

POSTAL Vehicle Service Operations

Fact #1107 | Updated: March 21, 2023

Postal Vehicle Service (PVS) operations includes more than 10,000 uniformed motor vehicle and tractor trailer operators. The PVS fleet includes 2,202 cargo vans, 1,880 tractors and nearly 3,200 trailers. Commuting within a 170-mile radius of their facility, PVS drivers traveled more than 167 million miles last year.

SERVING Those Who Serve

Fact #1106 | Updated: March 21, 2023

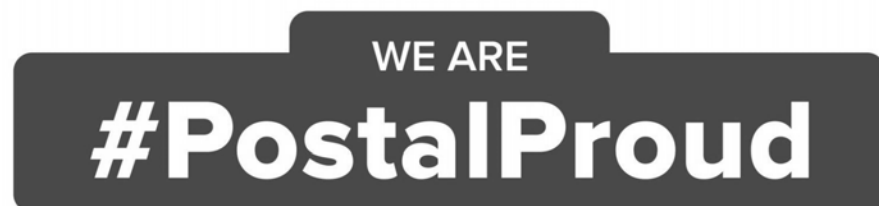
It's not just any letter or package. It's a picture of the kids. It's a handmade scarf. It's a favorite candy bar. It's a piece of home. The Postal Service helps make sure these very special letters and packages make it to those who serve in the military — and their families with them — wherever they are around the globe. It's our honor to serve those who serve!

POSTAL Proud!

Fact #662 | Updated: March 16, 2023

We are Postal Proud! The Postal Proud program provides individuals at every level of the organization with an opportunity to share why they are proud to be a postal employee.

More than 3,100 employees in 392 unique jobs have been recognized since its inception in 2018. #PostalProud



FAMOUS postal employees

Fact #869 | Updated: March 17, 2023

Heads of industry. Hollywood legends. Sports heroes. Singers. Painters. Writers. And a couple presidents. All were postal employees before they became household names! Twelve have even been featured on stamps.

Famous People Infographic .jpg (<https://facts.usps.com/wp-content/uploads/Famous-People-Infographic-.jpg.pdf>)

Twelve of these former employees have also been commemorated on U.S. postage stamps and are marked by an asterisk.

▪ John Brown	Abolitionist	Postmaster, Randolph, PA – 1828-1835
▪ Steve Carell	Actor, comedian	Rural letter carrier, Littleton, MA – 1985
▪ Bing Crosby*	Singer, actor	Substitute and regular clerk, Spokane, WA – 1921
▪ Walt Disney*	Film producer	Substitute carrier, Chicago, IL – 1918
▪ William Faulkner*	Novelist	Postmaster, University, MS – 1921-1924
▪ Benjamin Franklin*	Statesmen, inventor	Postmaster General, 1775-1776
▪ Sherman Hemsley	Actor	Clerk, Philadelphia, PA, and New York, NY – 1960s
▪ Conrad Hilton	Hotel magnate	Postmaster, San Antonio, NM – 1910-1911
▪ Harry Hooper	Baseball Hall-of-Famer	Postmaster, Capitola, CA – 1933-1957
▪ Brittany Howard	Singer, Alabama Shakes	Rural carrier assistant, Athens, AL – 2011
▪ Rock Hudson	Actor	Substitute letter carrier, Winnetka, IL – ca. 1947
▪ Sidney Lanier*	Poet	Clerk, Macon, GA – ca. 1858
▪ Abraham Lincoln*	U.S. president	Postmaster, New Salem, IL – 1833-1836
▪ Charles Lindbergh*	Aviator	Airmail pilot – 1926–1927
▪ Fred C. Lindstrom	Baseball Hall-of-Famer	Postmaster, Evanston, IL – 1961-1972
▪ Charles Mingus	Jazz musician	Letter carrier, Los Angeles, 1949 and clerk, NYC, 1952
▪ Samuel F. B. Morse	Inventor	Superintendent, Telegraph Unit – 1845-1846
▪ John Prine	Singer, songwriter	Letter carrier, Maywood, IL – 1964-1969
▪ Knute Rockne*	Football coach	Substitute and regular clerk, Chicago, IL– 1907-1910
▪ Adlai E. Stevenson	U.S. vice president	First Assistant Postmaster General – 1885-1889
▪ Harry S. Truman*	U.S. president	Postmaster, Grandview, MO – 1914-1915
▪ John Wanamaker	Retail magnate	Postmaster General – 1889-1893
▪ Noah Webster*	Lexicographer	Special agent – 1793
▪ Hal Williams	Actor	Clerk, Los Angeles, CA – 1968-70s
▪ Richard Wright*	Author	Substitute clerk, Chicago, IL – 1929-1932
▪ N.C. Wyeth*	Painter	Mail carrier, Fort Defiance, AZ, to Crozier, NM – 1904

SINGING mailman

Fact #746 | Updated: March 17, 2023

John Prine, singer and songwriter, was a letter carrier in Maywood, IL, 1964-1969.

Twelve of these former employees have also been commemorated on U.S. postage stamps and are marked by an asterisk.

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▪ Hal Williams	Actor	Clerk, Los Angeles, CA – 1968-70s
▪ Richard Wright*	Author	Substitute clerk, Chicago, IL – 1929-1932
▪ N.C. Wyeth*	Painter	Mail carrier, Fort Defiance, AZ, to Crozier, NM – 1904

DAILY NEWS LINK

Fact #803 | Updated: March 17, 2023

Link, a daily news site for Postal Service employees, is available on any computer with internet access. The content is produced by a team of writers and editors based at USPS headquarters in Washington, DC. Additional contributions come from postal employees across the nation. The site is updated with new articles, photos, graphics and videos each weekday.

LINK

Regular features include “Heroes’ Corner,” a column about employees who perform heroic deeds, and “On the Move,” a weekly roundup of employees who’ve received new appointments or recognition.

Employees with postal email addresses receive a Link email each weekday with links to the most recent stories. The team also produces an end-of-week Link Recap email with stories readers might have missed, along with Link Extra emails for breaking news.

Link mobile is a mobile-friendly version of the Link site. Link mobile has all the news you’ll find on the desktop version of Link, except it’s formatted for easy reading on handheld smart devices. Employees and others can

receive a weekly Link mobile email by subscribing at www.usps.link
(<https://gcc02.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.usps.link%2F&data=04%7C01%7Csue.brennan%40>)

POSTAL diversity

Fact #705 | Updated: March 17, 2023

The Postal Service workforce is one of the most diverse in the nation. We look like America. That is our strength.

The Postal Service's many firsts in this area include:

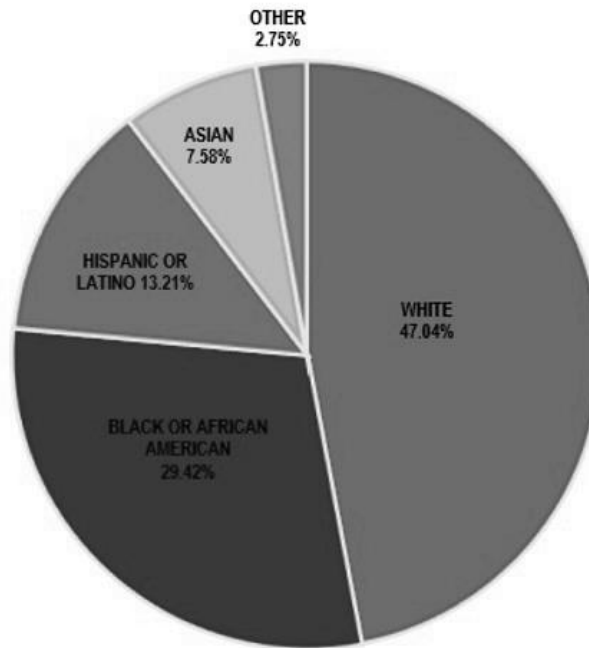
- **First known female postmaster** in the United Colonies: Mary Katherine Goddard, Baltimore, MD, 1775
- **First known female mail carrier**: Sarah Black, mail messenger, Charlestown, MD, 1845
- **First known African American postmaster**: James W. Mason, Sunny Side, AR, 1867
- **First known African American mail carrier**: James B. Christian, Richmond, VA, 1869
- **First known African American postal inspector**: Isaac Myers, Baltimore, MD, 1870
- **First American woman on a U.S. postage stamp**, Martha Washington, 1902
- **First Hispanic American on a U.S. postage stamp**, Adm. David Farragut, 1903
- **First Native American on a U.S. postage stamp**, Pocahontas, 1907
- **First African American on a U.S. postage stamp**, Booker T. Washington, 1940
- **First African American executive**: Ronald B. Lee, assistant postmaster general of planning and marketing, 1969
- **First female postal inspectors**: Jane Currie and Janene Gordon, 1971
- **First female executive**: Nancy L. George, assistant postmaster general of employee relations, 1979
- **First female postmaster general**: Megan J. Brennan, 2015

Today.

The Postal Service remains one of the most diverse organizations in the nation.

- Women make up 46 percent of our workforce.
- Minorities represent 53 percent of our workforce.
- We employ nearly 63,000 veterans.
- We employ more than 34,000 people with disabilities, including more than 8,300 disabled veterans.
- We maintain a year-round focus on diversity and disability outreach.

U.S. POSTAL SERVICE RACIAL/ETHNICITY COMPOSITION



AS OF DEC. 31, 2022

FIRST female PMG

Fact #704 | Updated: March 17, 2023

The first female Postmaster General was Megan J. Brennan, Washington, DC, 2015.



FIRST African American on stamp

Fact #702 | Updated: March 17, 2023

The first African American on a stamp was Booker T. Washington, 1940.



FIRST
Native American
on a stamp

Fact #700 | Updated: March 17, 2023

| The first Native American on a stamp was Pocahontas, 1907.



FIRST
Hispanic
American on a
stamp

Fact #699 | Updated: March 17, 2023

| The first Hispanic American on a stamp was Adm. David Farragut, 1903.



FIRST
African
American
Inspector

Fact #697 | Updated: March 17, 2023

The first known African American postal inspector was Isaac Myers, Baltimore, MD, 1870.



Isaac Myers served from 1870 until 1879. During his employment he helped solve a number of notorious cases.

1ST
AMERICAN
woman on a
stamp

Fact #696 | Updated: March 17, 2023

The first American woman on a U.S. postage stamp was Martha Washington, 1902.

FIRST
African
American
Carrier

Fact #695 | Updated: March 17, 2023

The first known African American mail carrier was James B. Christian, Richmond, VA, 1869.

FIRST
KNOWN
African
American
Postmaster

Fact #692 | Updated: March 17, 2023

The first known African American Postmaster was James W. Mason, Sunny Side, AR, 1867.

FIRST KNOWN female mail carrier

Fact #689 | Updated: March 17, 2023

The first known female mail carrier was Sarah Black, mail messenger, Charlestown, MD, 1845.

FIRST FEMALE postmaster

Fact #688 | Updated: March 17, 2023

The first known female Postmaster in the United Colonies was Mary Katherine Goddard, Baltimore, MD, 1775.

1860 African American Postmasters

Fact #686 | Updated: March 17, 2023

African Americans worked as Postmasters, clerks and carriers beginning in the 1860s — 100 years before the Civil Rights era brought wider opportunity in the American workplace.

WOMEN postmasters

Fact #685 | Updated: March 20, 2023

Women served as Postmasters in this country more than a century before they won the right to vote.

63,000 Veterans

Fact #660 | Updated: March 17, 2023

We're patriotic. The Postal Service employs nearly 63,000 military veterans, making it one of the largest employers of veterans in the country.

The organization has also issued more than 140 stamps honoring the nation's military history, including the Service Cross Medals stamps.

EMPOWERED workforce

Fact #652 | Updated: March 20, 2023

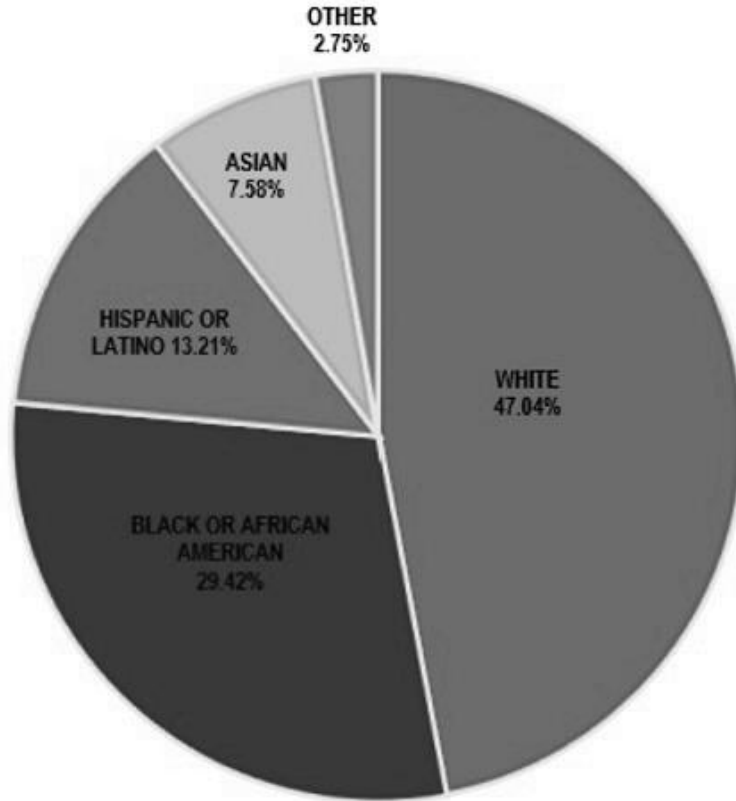
The Postal Service invests hundreds of millions of dollars in training its workforce. The organization encourages employees to take advantage of self-paced career development by offering 24,000 online courses and 28 educational partnerships offering discounts towards degree and certification programs.

WE ARE DIVERSE

Fact #580 | Updated: March 20, 2023

We're diverse. The strength of the Postal Service lies in its amazing diversity. Minorities make up 53 percent of the workforce.

U.S. POSTAL SERVICE RACIAL/ETHNICITY COMPOSITION



AS OF DEC. 31, 2022

WE ARE
socially
responsible

Fact #563 | Updated: March 20, 2023

We're socially responsible. The Postal Service supports communities nationwide.

These efforts include facilitating the nation's largest one-day food drive, working with customers to prevent dog bites, educating customers on consumer protection, and delivering holiday magic through USPS Operation Santa.

2.15
BILLION
dollars

Fact #363 | Updated: March 20, 2023

Every two weeks, the Postal Service pays \$2.15 billion in salaries and benefits.

75TH
Postmaster
General

Fact #348 | Updated: March 20, 2023

Louis DeJoy is the 75th Postmaster General of the United States.



JUDICIOUS

resolving
disputes

Fact #340 | Updated: March 20, 2023

The Postal Service's Judicial Officer Department is a court system that conducts hearings and neutrally resolves a wide variety of disputes involving postal matters. Its independent decisions involve contract disputes, employee debt disputes, mail disputes and mail fraud, among many other areas.

CONNECTING

USPS and
mailers

Fact #324 | Updated: March 19, 2023

Postal Customer Councils (PCCs). These Postal Service-affiliated networks connect business mailers with local Post Office leadership to develop more effective and profitable mailings through training and information sharing. Since the 1960s, PCCs have been the go-to local resource for helping mailers learn, innovate and build their business. More information can be found at postalpro.usps.com/pcc.

Find more information at postalpro.usps.com/pcc
(<http://postalpro.usps.com/pcc>).

MAILERS

providing
technical advice

Fact #323 | Updated: March 19, 2023

Postmaster General's Mailers Technical Advisory Committee (MTAC). Representing select mailing associations, this group works to enhance the value of mail by providing technical advice and recommendations to the Postal Service. More information can be found at postalpro.usps.com/mtac.

ABOUT

that motto

Fact #321 | Updated: March 20, 2023

The U.S. Postal Service has no official motto. Nope, it's not this: "Neither snow nor rain nor heat nor gloom of night stays these couriers from the swift completion of their appointed rounds." But we certainly appreciate the sentiment.

About that motto...

Those words are engraved on the front of the James A. Farley Post Office in NYC, set in stone by the architectural firm that built it. The phrase is taken from an ancient book by the Greek historian Herodotus and refers

to messengers in the Persian Empire.

The phrase comes from book 8, paragraph 98, of *The Persian Wars* by Herodotus, a Greek historian. During the wars between the Greeks and Persians (500-449 B.C.), the Persians operated a system of mounted postal couriers who served with great fidelity.

The popular belief that Herodotus's description of the Persian postal service is about the U.S. Postal Service is a tribute to the hundreds of thousands of men and women who have delivered the mail reliably and dependably, through all conditions, for centuries.



FIRST Postmaster General

Fact #320 | Updated: March 20, 2023

1980 MPSA formed

Fact #319 | Updated: March 20, 2023

The Post Office Department was founded in 1775 with Benjamin Franklin as the first Postmaster General. His annual salary was \$1,000. Before 1971, the PMG was a Cabinet member.

The Military Postal Service Agency was formed in 1980, consolidating the postal operations of the Army, Air Force, Navy and Marine Corps. The Department of Defense designated the Secretary of the Army as the single military mail manager.

Military and Diplomatic Mail in brief.

- The Military Postal Service provides service in **63** countries.
- There are **401** land-based military Post Offices and **626** based on ships.
- The U.S. Department of State Diplomatic Post Office serves 32,500 customers at 184 diplomatic missions across 103 countries around the world.
- Within the military and diplomatic services, **1,200** ZIP Codes are served around the world.
- The Military Postal Service Agency was formed in 1980, consolidating the postal operations of the Army, Air Force, Navy and Marine Corps. The Department of Defense designated the Secretary of the Army as the single military mail manager.
- Members of the military and diplomatic corps receive virtually the same level of service as they would if they were at home in the United States. Differences are based on the country in which they're stationed and the type of mission in which they're involved.
- Military and Diplomatic Mail moves within the United States via the Postal Service transportation network to major mail processing facilities.

- If it's First-Class Mail, Priority Mail or Priority Mail Express, the item moves from major airport gateways in the United States to overseas airport gateways on commercial aircraft. It then moves by various methods to designated military or diplomatic postal facilities for delivery to individual members. Mail also moves by military aircraft when necessary.

MILITARY Care Kit

Fact #318 | Updated: March 20, 2023

The Postal Service is the best way to ship directly to APO, FPO and DPO locations. The Military Care Kit contains six Priority Mail Flat Rate boxes — two large-sized and four medium-sized — six address labels, one roll of tape and six customs forms, and can be ordered at no charge at usps.com/shop or by calling 800-610-8734.

The Military Care Kit — and the special pricing offered for APO, FPO and DPO destinations — makes it easy to send care packages to loved ones stationed overseas.

usps.com/shop (<http://usps.com/shop>)



EDUCATION for consumers

Fact #317 | Updated: March 20, 2023

National Consumer Protection Week. During the Federal Trade Commission's annual awareness campaign, the Postal Service and U.S. Postal Inspection Service provide customers with education, tools and information to combat identity theft and mail fraud. More information can be found at consumer.ftc.gov/features/national-consumer-protection-week.

63
countries

Fact #296 | Updated: March 20, 2023

The Military Postal Service provides service in 63 countries. There are 401 land-based and 626 onboard-ship Military Post Offices. The U.S. Department of State Diplomatic Post Office serves 32,500 customers at 184 diplomatic missions across 103 countries around the world. There are 1,200 ZIP Codes within the Military and Diplomatic Postal Service around the world.

63,000
military veterans

Fact #288 | Updated: March 17, 2023

Veterans. The Postal Service employs nearly 63,000 military veterans, making it one of the largest employers of veterans in the country.

The organization has also issued more than 140 stamps honoring the nation's military history, including the Service Cross Medals stamps.

MAIL IS
big business

Fact #108 | Updated: March 17, 2023

The U.S. Postal Service is the core of the nation's \$1.6 trillion mailing industry, which employs more than 7.3 million people.



The U.S. Postal Service is the core of the nation's **\$1.6 trillion** mailing industry, which employs more than **7.3 million** people.*

These types of mail brought in most of the **\$77 billion** in operating revenue in 2021:

- First-Class Mail — **\$23.3 billion**
- Marketing Mail — **\$14.6 billion**
- Shipping and Package Services — **\$32 billion**
- International — **\$2.2 billion**
- Periodicals — **\$942 million**

If it were a private sector company, the U.S. Postal Service would rank **43rd** in the 2021 Fortune 500.

In the 2021 Global Fortune 500 list, the U.S. Postal Service ranked **123rd**.

The Envelope Manufacturers Association Mailing Industry Job Study, 2019, reported that there are more than 7.3 million jobs and \$1.58 trillion in revenue attributed to the mailing industry. More information can be found at envelope.org.

WE HAVE
heroes among
US

Fact #97 | Updated: March 17, 2023

We have heroes among us. Postal employees regularly go beyond the call of duty to protect the lives of the people they serve, including elderly or disabled customers through the Carrier Alert Program.

In 2022, the Postal Service recognized 149 heroic employees.

6,600
letter carriers

Fact #72 | Updated: March 17, 2023

More than 74,000 letter carriers drive to neighborhoods and then deliver the mail on foot. Nearly 6,600 carriers deliver mail entirely on foot -- the USPS Fleet of Feet. Mail is delivered by bicycle on select routes in Arizona and Florida, reducing emissions and saving fuel.

Size and Scope

The U.S. Postal Service delivers more mail than any other post in the world, serving nearly 167 million addresses in the country — covering every state, city and town. Everyone living the United States and its territories has access to postal products and services and pays the same for a First-Class Mail postage stamp, regardless of location.

12.7
MILLION
business
delivery points

Fact #1056 | Updated: March 20, 2023

| In 2022, the Postal Service delivered to 12.7 million business addresses.

152.2 M
residential
delivery points

Fact #1055 | Updated: March 20, 2023

| In 2022, the Postal Service delivered to 152.2 million residential addresses.

1.8
MILLION
new delivery
points added

Fact #1054 | Updated: March 20, 2023

| In 2022, 1.8 million new delivery points were added in the country.

22,951
leased
properties

Fact #664 | Updated: March 16, 2023

| The Postal Service had 22,951 leased properties in 2022.

8,484
owned
properties

Fact #663 | Updated: March 17, 2023

| The Postal Service owns 8,484 properties around the country.

\$301
MILLION
SSK revenue

Fact #364 | Updated: March 20, 2023

| In 2022, the Postal Service received \$301.6 million in revenue from 2,788 postal self-service kiosks (SSK).

2.15
BILLION
dollars

Fact #363 | Updated: March 20, 2023

| Every two weeks, the Postal Service pays \$2.15 billion in salaries and benefits.

44%
of the world's
mail

Fact #362 | Updated: March 20, 2023

| Forty-four percent of the world's mail volume is processed and delivered by the U.S. Postal Service.

75TH
Postmaster
General

Fact #348 | Updated: March 20, 2023

| Louis DeJoy is the 75th Postmaster General of the United States.



**7.56
MILLION**
passport
applications

Fact #346 | Updated: March 20, 2023

The Postal Service accepted 7.56 million passport applications in 2022.

\$78.8 B
operating
revenue

Fact #190 | Updated: March 16, 2023

Postal Service revenue from passport applications was \$337.3 million.

516,750
career
employees

Fact #238 | Updated: March 16, 2023

There were 516,750 career employees in 2022. The number of non-career employees was 118,600.

127.3 B
total mail volume

Fact #236 | Updated: March 16, 2023

Total mail volume in 2022 was 127.3 billion.

12.9 B
First-Class
single piece

Fact #234 | Updated: March 16, 2023

In 2022, the Postal Service recorded 12.9 billion First-Class single piece mail volume. First-Class single piece mail is mail bearing postage stamps — bill payments, personal correspondence, cards and letters, etc.

164.9 M
delivery points

Fact #227 | Updated: March 16, 2023

The Postal Service prides itself on going the last mile to deliver the mail. In 2022, we served 164.9 million delivery points nationwide, and 1.8 million new delivery points were added to the network.

33.2 M
address
changes

Fact #225 | Updated: March 16, 2023

In 2022, the Postal Service processed 33.2 million address changes.

31,132
Post Offices

Fact #226 | Updated: March 16, 2023

There are 31,132 Postal Service-managed retail offices in the United States. Including contract offices, there are 33,641 offices.

689.9 M
customer visits
Fact #221 | Updated: March 16, 2023

The Postal Service had 689.9 million customer visits in 2022.

\$12.2 B
retail revenue
Fact #219 | Updated: March 16, 2023

In 2022, Postal Service retail revenue totaled \$12.2 billion.

MAIL IS
big business
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236,532
postal vehicles
Fact #93 | Updated: March 16, 2023

The Postal Service has more than 235,000 vehicles, one of the largest civilian fleets in the world.

219,785
money orders
Fact #81 | Updated: March 17, 2023

The Postal Service issues 219,785 money orders daily.

During 2022, the Postal Service issued 66.4 million money orders.

3.6
BILLION
usps.com visits
Fact #28 | Updated: March 1, 2023

In 2022, usps.com recorded 3.6 billion visits -- averaging more than 9.9 million visitors each day. It's one of the most frequently visited government sites.

\$412
MILLION
online sales
Fact #29 | Updated: March 1, 2023

In 2022, stamp and retail sales at The Postal Store on usps.com -- the official online Post Office -- totaled nearly \$412 million.

Postage stamps

PEOPLE, PLACES, POSTAGE

Postage stamps are miniature works of art designed to reflect the American experience. Stamps highlight heroes, history, milestones, achievements and natural wonders. There's a story behind every stamp.

Learn more.

The Smithsonian's National Postal Museum in Washington, DC, includes the world's largest gallery dedicated to philately. For more information, go to postalmuseum.si.edu (<http://postalmuseum.si.edu>).

50 STATES on Stamps

Fact #861 | Updated: March 17, 2023

All 50 states have been commemorated on postage stamps. They are each honored in 50 year increments from their inception date.



STAMPS in caves

Fact #768 | Updated: March 17, 2023

No troglodytes here! The Stamp Fulfillment Service facility, located in Kansas City, MO, is located in a limestone cave 150 feet beneath the ground. It is the Postal Service's only facility located underground.

The consistent, year-round temperatures and humidity levels in the caves allow the stamps to be maintained in mint-quality condition. The underground facility also keeps the inventory and employees safe from

snow, flooding, winds and tornadic activity common in the Midwest.

FIRST

African
American on
stamp

Fact #702 | Updated: March 17, 2023

The first African American on a stamp was Booker T. Washington, 1940.



FIRST

Native American
on a stamp

Fact #700 | Updated: March 17, 2023

The first Native American on a stamp was Pocahontas, 1907.



FIRST Hispanic American on a stamp

Fact #699 | Updated: March 17, 2023

The first Hispanic American on a stamp was Adm. David Farragut, 1903.



1ST AMERICAN woman on a stamp

Fact #696 | Updated: March 17, 2023

The first American woman on a U.S. postage stamp was Martha Washington, 1902.

1907 first Native American stamp

Fact #623 | Updated: March 20, 2023

The first Native American featured on a U.S. postage stamp was Pocahontas in 1907.

STAMP printing technology

Fact #512 | Updated: March 20, 2023

In 2022, the Postal Service released several stamps that highlighted new and different stamp printing technologies.

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- The Lunar New Year — Year of the Tiger stamp, part of the Celebrating Lunar New Year stamp series, had intricate gold and purple foil in the stamp artwork and selvage.
- Women Cryptologists of World War II featured a design that incorporated type written in code with a special cipher printed on the back of the stamp pane.
- Mountain Flora note cards were printed and embossed on matte paper to give the designs texture and dimension that resembled letter-press printing.
- The Music Icons: Pete Seeger stamp poster was screen printed in three colors and in limited quantities with the stamp affixed.
- The Charles M. Schulz stamp pane was featured in a letter-writing kit with self-mailing sheets of paper with stickers.

PREPAID postage stamps

Fact #378 | Updated: March 20, 2023

1893 first woman on stamp

Fact #337 | Updated: March 20, 2023

LICK no more

Fact #336 | Updated: March 20, 2023

ALWAYS and forever

Fact #335 | Updated: March 20, 2023

STAMPS supporting causes

Fact #334 | Updated: March 20, 2023

13.8 BILLION postage stamps printed

Fact #333 | Updated: March 20, 2023

People once had to pay for the postage on the letters they received. That resulted in a lot of mail being returned because the recipient didn't want to spend the money. Prepaid postage stamps, introduced in 1847, solved this problem.

The first woman to appear on a U.S. postage stamp was Queen Isabella in 1893. The first American woman honored on stamp was Martha Washington in 1902.

Stick the landing! In 1992, pressure-sensitive self-adhesive stamps rolled out nationally. By 2005, 98 percent of all stamps were this type.

The first Forever stamp, issued in 2007, was an image of the Liberty Bell. Forever stamps are purchased at the current First-Class Mail postage price and remain valid for full postage no matter how prices change.

Semipostal stamps are First-Class Mail stamps sold at a price above the cost of a regular stamp to raise funds for designated causes. The dollar amounts below represent the funds we have transferred to the causes listed.

Supporting causes in the public interest.

Semipostal stamps are First-Class Mail stamps sold at a price above the cost of a regular stamp to raise funds for designated causes. The dollar amounts below represent the funds the Postal Service has transferred to the causes listed.

- The **Breast Cancer Research** semipostal has raised nearly **\$95 million** since 1998. More than **1 billion** Breast Cancer Research stamps have been sold.
- The **Save Vanishing Species** semipostal has raised more than **\$7.2 million** since 2011. More than **63 million** Save Vanishing Species stamps have been sold.
- The **Alzheimer's** semipostal has raised more than **\$1.3 million** since 2017. More than **4 million** Alzheimer's stamps have been sold.
- The **Healing PTSD** semipostal has raised more than **\$1.7 million** since 2019. More than **7 million** Healing PTSD stamps have been sold.

In 2022, 13.8 billion U.S. postage stamps were printed, and \$4.2 billion in stamps and stamp product orders were received by mail, telephone at 1-800-STAMP-24 and online at usps.com/stamps.

Postage stamps are miniature works of art designed to reflect the American experience. Stamps highlight heroes, history, milestones, achievements, and natural wonders. There's a story behind every stamp.



OUTER SPACE postage stamp

Fact #332 | Updated: March 20, 2023

Out of this world! A postage stamp was inside the New Horizons spacecraft that made a flyby of Pluto in July 2015. That's the farthest distance traveled by a postage stamp - more than 3 billion miles. So noted by the Guinness World Records.

The "Pluto: Not Yet Explored" 29-cent stamp was part of a set of solar system stamps that were issued in 1991.



63,000 military veterans

Fact #288 | Updated: March 17, 2023

Veterans. The Postal Service employs nearly 63,000 military veterans, making it one of the largest employers of veterans in the country.

The organization has also issued more than 140 stamps honoring the nation's military history, including the Service Cross Medals stamps.

63 CENTS

Fact #90 | Updated: March 1, 2023

For 63 cents, anyone can send a letter, regardless of geographic location, to anywhere in the United States and its territories.



**\$95
MILLION**
breast cancer
research

Fact #32 | Updated: March 1, 2023

The Breast Cancer Research semipostal stamp has raised nearly \$95 million for breast cancer research since 1998. More than 1.1 billion stamps have been sold.

In addition, the Save Vanishing Species semipostal stamp has raised more than \$7.2 million to support Multinational Species Conservation Funds since 2011. More than 63 million stamps have been sold.

Top Facts

you should know about the U.S. Postal Service

THE TOP FACTS TO KNOW ABOUT THE POSTAL SERVICE

18

Fact #1172 | Updated: March 24, 2023

We're tech-savvy. The Postal Service uses a vast network of people and advanced technologies to collect, process, transport and accurately deliver the nation's mail and packages in an increasingly digital world.

17

Fact #1087 | Updated: March 20, 2023

We're social. We are the original social network, but we are also very active on the newer platforms.

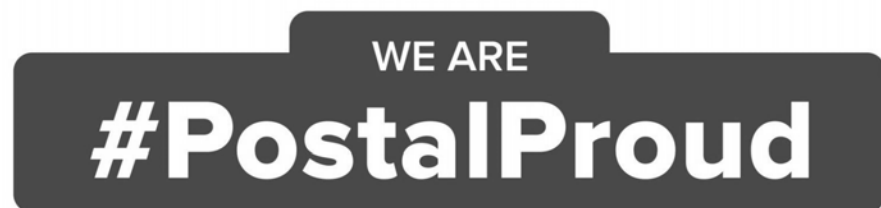
- Facebook – facebook.com/usps (<http://facebook.com/usps>)
- Twitter – twitter.com/usps (<http://twitter.com/usps>)
- Instagram – instagram.com/uspostalservice (<http://instagram.com/uspostalservice>)
- LinkedIn – linkedin.com/company/usps (<http://linkedin.com/company/usps>)
- YouTube – [youtube.com/usps](http://www.youtube.com/usps) (<http://www.youtube.com/usps>)

16

Fact #662 | Updated: March 16, 2023

We are Postal Proud! The Postal Proud program provides individuals at every level of the organization with an opportunity to share why they are proud to be a postal employee.

More than 3,100 employees in 392 unique jobs have been recognized since its inception in 2018. #PostalProud



15

Fact #906 | Updated: March 17, 2023

We're all heart. The Postal Service is the heart of the \$1.58 trillion United States mailing industry, which employs more than 7.3 million people.

14

Fact #904 | Updated: March 17, 2023

We're global. The Postal Service processes and delivers 44 percent of the world's mail and is constantly innovating to make customer experiences better.

13

Fact #660 | Updated: March 17, 2023

We're patriotic. The Postal Service employs nearly 63,000 military veterans, making it one of the largest employers of veterans in the country.

The organization has also issued more than 140 stamps honoring the nation's military history, including the Service Cross Medals stamps.

12

Fact #651 | Updated: March 20, 2023

We're resilient. The Postal Service has a long and storied history of creating new technologies for the American people — enabling faster, more efficient communication and safer, more secure delivery of correspondence and merchandise.

For nearly two and a half centuries, it has adapted to meet the evolving needs of its customers.

11

Fact #649 | Updated: March 20, 2023

We're customer focused. The Postal Service is committed to providing a positive customer experience.

The Postal Service has more than 33,000 retail locations, serves 152.7 million residences and 12.7 million businesses typically six days a week and has nearly 10 million daily visitors to usps.com.

10

Fact #648 | Updated: March 20, 2023

We're universal. Everyone living in the United States and its territories has access to postal products and services and pays the same for a First-Class Mail postage stamp regardless of the sender's location.

The territories are Puerto Rico, U.S. Virgin Islands, Guam, American Samoa and the N. Mariana Islands.

9

Fact #600 | Updated: March 20, 2023

We are essential. The Postal Service provides a vital public service, is a part of the nation's critical infrastructure and was created by an act of Congress.

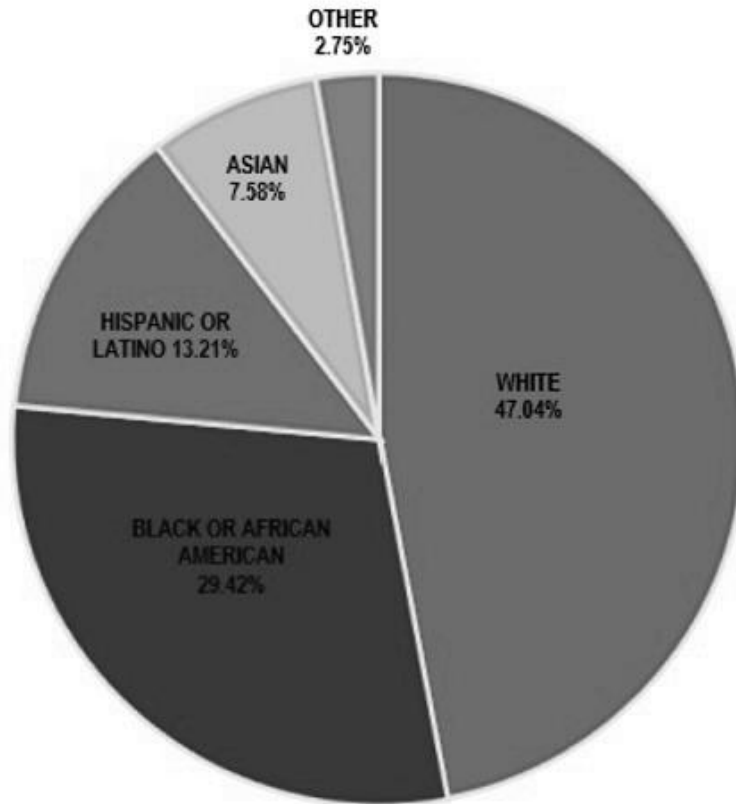
8

Fact #580 | Updated: March 20, 2023

The statute that created the Postal Service begins with the following sentence: “The United States Postal Service shall be operated as a basic and fundamental service provided to the people by the Government of the United States, authorized by the Constitution, created by an Act of Congress, and supported by the people.” 39 U.S.C. §101(a).

We’re diverse. The strength of the Postal Service lies in its amazing diversity. Minorities make up 53 percent of the workforce.

U.S. POSTAL SERVICE RACIAL/ETHNICITY COMPOSITION



AS OF DEC. 31, 2022

7

Fact #563 | Updated: March 20, 2023

We’re socially responsible. The Postal Service supports communities nationwide.

These efforts include facilitating the nation’s largest one-day food drive, working with customers to prevent dog bites, educating customers on consumer protection, and delivering holiday magic through USPS Operation Santa.

6

Fact #97 | Updated: March 17, 2023

We have heroes among us. Postal employees regularly go beyond the call of duty to protect the lives of the people they serve, including elderly or disabled customers through the Carrier Alert Program.

In 2022, the Postal Service recognized 149 heroic employees.

5

Fact #599 | Updated: March 17, 2023

We're greener than you think. The Postal Service is working hard to put its stamp on a greener tomorrow for the organization and the communities we serve.

4

Fact #98 | Updated: March 17, 2023

We are a retail giant. The Postal Service has the nation's largest retail network (33,641) — larger than Subway (22,884) — larger than Dollar General (18,378) — larger than Starbucks (15,778) — larger than McDonald's (13,683).

3

Fact #92 | Updated: March 17, 2023

We compete and collaborate. The Postal Service both competes and collaborates with the private sector. UPS and FedEx pay the Postal Service to deliver millions of their ground packages, and the Postal Service pays UPS and FedEx for air transportation.

2

Fact #88 | Updated: March 8, 2023

We're secure. U.S. Mail is protected by more than 200 federal laws enforced by the Postal Inspection Service, one of the nation's oldest law enforcement agencies.

And most importantly...

1

Fact #59 | Updated: March 8, 2023

We are self-funding. The Postal Service generally receives no tax dollars for operating expenses and relies on the sale of postage, products and services to fund its operations.

A decade of facts & figures

	2023	2022	2021	2020	2019	2018	2017	2016	2015	2014
Annual operating revenue		\$78.8 B	\$77 B	\$73.1 B	\$71.1 B	\$70.6 B	\$69.6 B	\$71.4 B	\$68.8 B	\$67.8 B
Career employees*		516,750	516,636	495,941	496,934	497,157	503,103	508,908	491,863	488,300
Mail volume		127.3 B	128.9 B	129.2 B	142.6 B	146.4 B	149.5 B	154.3 B	154.3 B	155.5 B
First-Class Mail volume		48.9 B	50.7 B	52.6 B	54.9 B	56.7 B	58.7 B	61.2 B	62.6 B	63.8 B
	2023	2022	2021	2020	2019	2018	2017	2016	2015	2014
First-Class Single Piece Mail volume**		12.9 B	13.9 B	15.2 B	16.5 B	17.5 B	18.5 B	19.7 B	20.7 B	21.8 B
Shipping/Package volume***		7.2 B	7.6 B	7.3 B	6.2 B	6.2 B	5.7 B	5.2 B	4.5 B	4 B
Marketing mail volume		67.1 B	66.2 B	64.1 B	75.7 B	77.3 B	78.3 B	80.9 B	80 B	80.3 B
Delivery points		164.9 M	163.1 M	161.4 M	160 M	158.6 M	157.3 M	156.1 M	155 M	153.9 M
	2023	2022	2021	2020	2019	2018	2017	2016	2015	2014
Address changes		33.2 M	36 M	35.9 M	35.8 M	36.8 M	36.8 M	37 M	37 M	34.4 M
Total retail offices		33,641	34,223	34,451	34,613	34,772	35,005	35,423	35,520	35,649
Postal-managed retail offices		31,132	31,247	31,330	31,322	31,324	31,337	31,585	31,606	31,662
Retail customer visits		689.9 M	749.1 M	768.1 M	811.8 M	838.7 M	857.1 M	877.4 M	919.5 M	948.7 M
	2023	2022	2021	2020	2019	2018	2017	2016	2015	2014
Retail revenue		\$12.2 B	13 B	12.7 B	12.7 B	12.7 B	12.9 B	13.5 B	19.2 B	19 B

	2023	2022	2021	2020	2019	2018	2017	2016	2015	2014
Postal Service-managed retail office revenue		\$9.7 B	10.5 B	10.1 B	10.1 B	9.8 B	9.9 B	10.2 B	10.4 B	10.7 B
Alternate access revenue		\$2.3 B	2.7 B	2.5 B	2.5 B	2.9 B	3.1 B	3.2 B	8.8 B	8.3 B
Alternate access revenue percentage		18.8%	20.2%	19.8%	19.8%	23%	23.75%	23%	45.7%	43.7%
	2023	2022	2021	2020	2019	2018	2017	2016	2015	2014
Total delivery routes		233,585	233,171	231,579	231,807	231,843	228,483	229,104	226,777	224,365
Total vehicles		236,532	232,368	231,541	228,940	232,372	230,939	227,896	214,933	211,264

Trademarks

Trademarks

The Eagle Logo, the trade dress of USPS packaging, the Letter Carrier Uniform and the Postal Truck and the following marks are among the many trademarks owned by the United States Postal Service: Click-N-Ship[®], Deliver The Win[®], EDDM[®], ePostage[®], Every Door Direct Mail[®], Express Mail[®], First-Class[™], First-Class Mail[®], First-Class Package International Service[®], Forever[®], Global Express Guaranteed[®], IMb[®], Informed Delivery[®], Intelligent Mail[®], Label Broker[™], Parcel Select[®], P.O. Box[™], Post Office[®], Pony Express[®], Postal Inspection Service[™], PostalOne![®], Postal Police[®], #PostalProud[®], Priority Mail Express International[®], Priority Mail Flat Rate[®], Priority Mail International[®], Priority: You[®], Registered Mail[™], Standard Mail[®], The Postal Store[®], United States Postal Inspection Service[®], United States Postal Service[®], U.S. Mail[®], U.S. Postal Inspector[™], U.S. Postal Service[®], USPS[®], USPS BlueEarth[®], USPS Mobile[®], USPS Operation Santa[®], USPS Tracking[®], usps.com[®], We are people delivering to people[™], ZIP+4[®] and ZIP Code[™]. This is not a comprehensive list of all Postal Service trademarks.

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Dollar General[®], Forest Stewardship Council[®], How2Recycle[®], McDonald's[®], National Dog Bite Prevention Week[®], Starbucks[®], Subway[®], Sustainable Forestry Initiative[®], The Climate Registry[®], Vans[®].

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